

Effective Health Center Board Orientation and Ongoing Education

NCFH Board Governance Learning Collaborative

Board Governance Learning Collaborative



Board Role & Responsibilities, Financial & Quality Oversight, Strategic Planning & Policies. Tools for building a positive board culture, governance impact and considerations with response to COVID-19

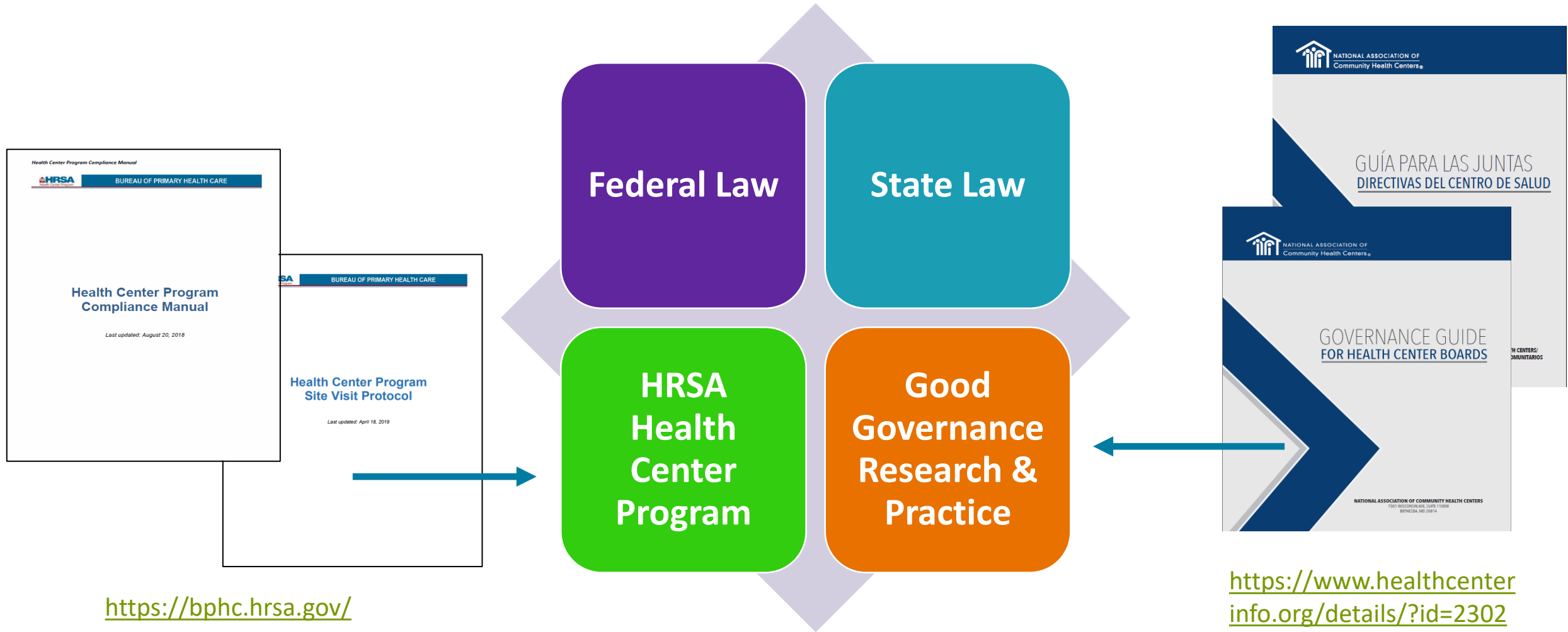


**Contact Mario Garza
@ Garza@NCFH.org**

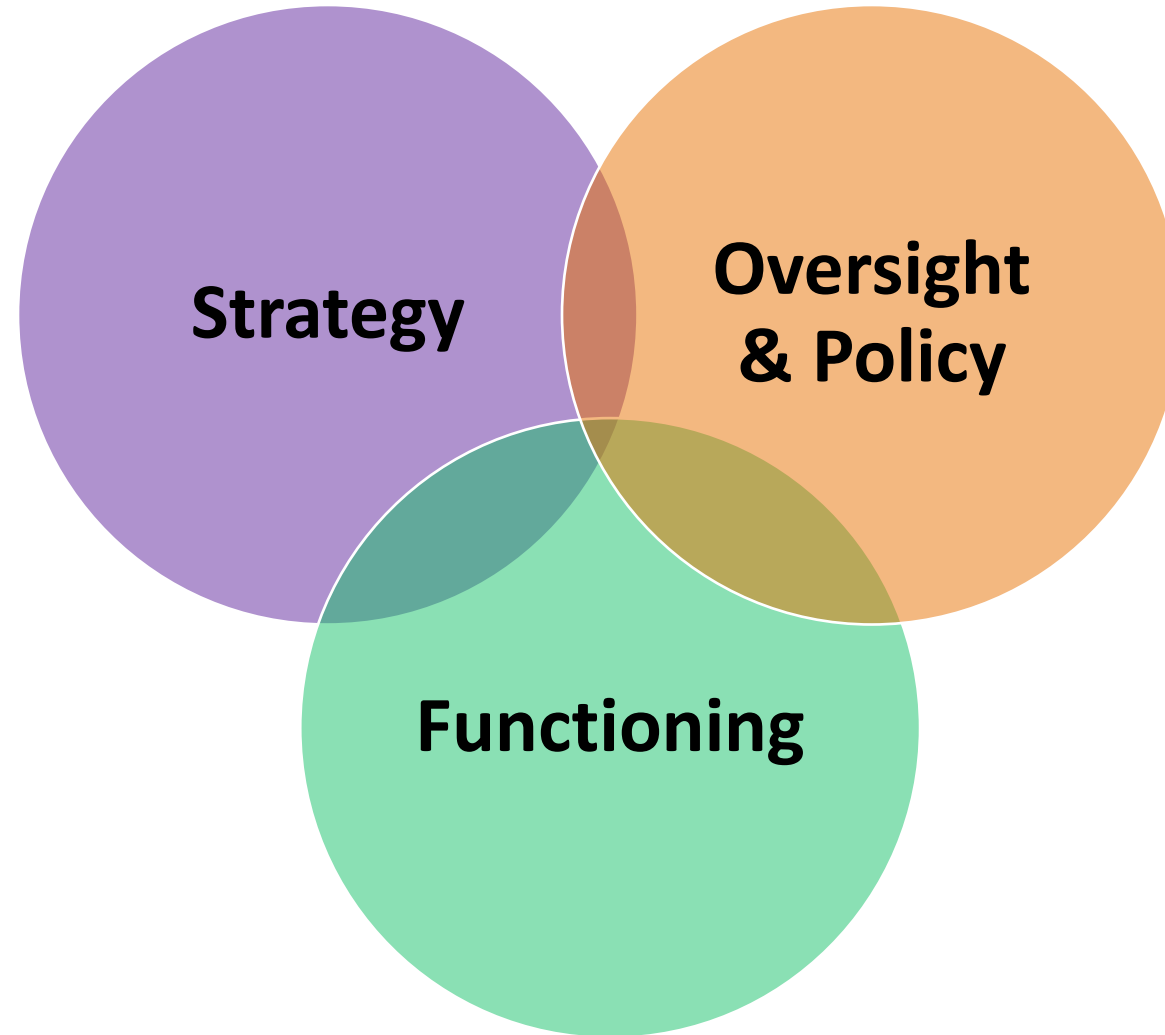
Objectives

- Increase knowledge and active engagement of consumer board members
- Integration of board member e-learning programs into health centers' training plan for board members

Health Center Governance



Categories of Board Roles



Video



<https://conferences.nachc.org/nachc/articles/3473/view>

Strategy Role

- **Strategic Board Composition**
- **Strategic Planning and Thinking**



Oversight & Policy

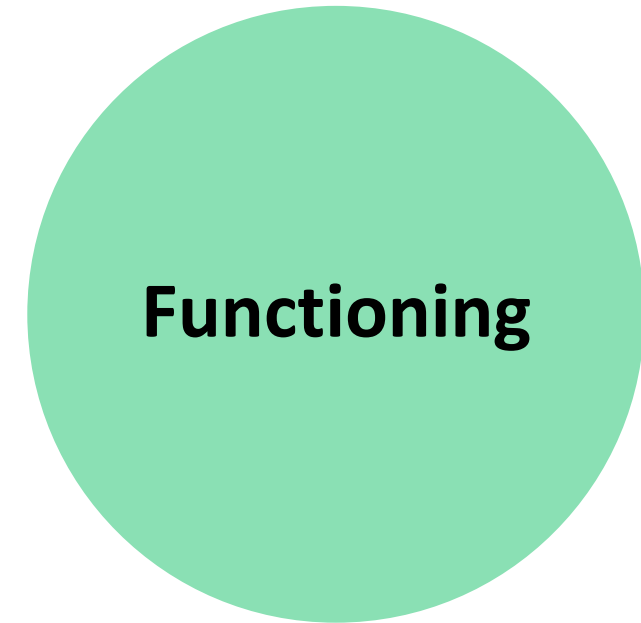
- **Approve Policy**
- **Provide Oversight**
 - CEO Oversight & Partnership
 - Financial
 - Quality
 - Corporate Compliance
 - Risk Management
 - Health Center Program Compliance



**Oversight
& Policy**

Board Functioning

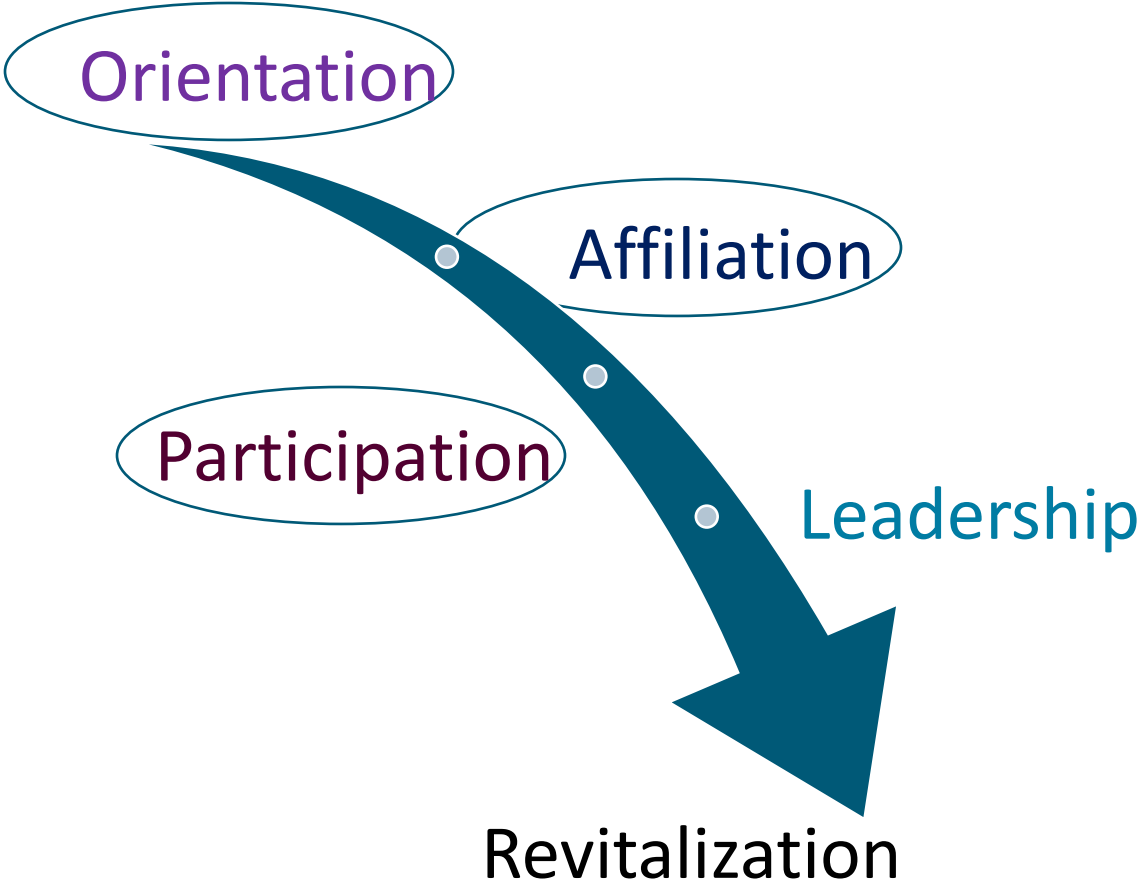
- Board Meetings
- Board Committees
- Board Culture



Individual Board Member – Legal Duties

- Duty of **Care**
 - Acting in good faith with the degree of diligence, care, and skill that prudent people would use in similar circumstances
- Duty of **Loyalty**
 - Acting in the best interests of the corporation and avoiding even the appearance of a conflict of interest
- Duty of **Obedience**
 - Ensuring that the corporation uses its resources to advance its purpose and goals, and that it complies with all appropriate laws

Board Member Life Cycle



Board Member Orientation



Purpose:

Prepares new board members
for their new volunteer role

Board Member Orientation - Approach

- Provide board **handbook** with background materials
 - See suggested list of items to include in the Governance Guide for Health Center Boards, Appendix 7: Sample Topics for Board Orientation Handbook for list
- Consider the best **approach** for your board members—
 - 1) **Multi-session approach** – Several short sessions at start of board service
 - 2) **Staggered Approach** – Several short sessions over an extended period of time
 - 3) **Customized Approach** – Tailored for the needs of an individual board member
- Determine how to offer (e.g., online during pandemic)
- Support a **mentor or board buddy program**

“Chat” Discussion

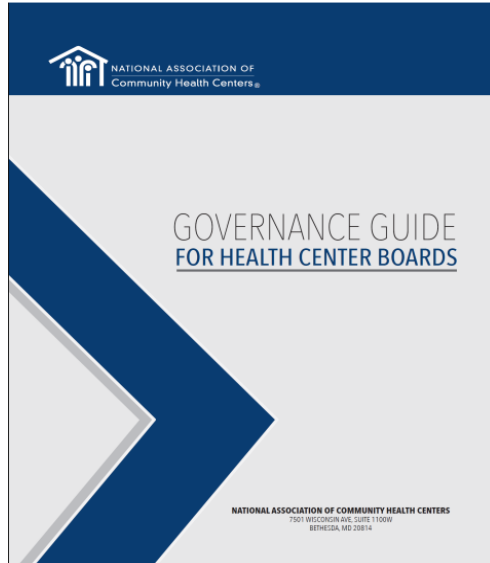


- What focus areas are important to cover?
- What key performance indicators should new board members be made aware of early in their tenure?
- What would a mentoring program include?

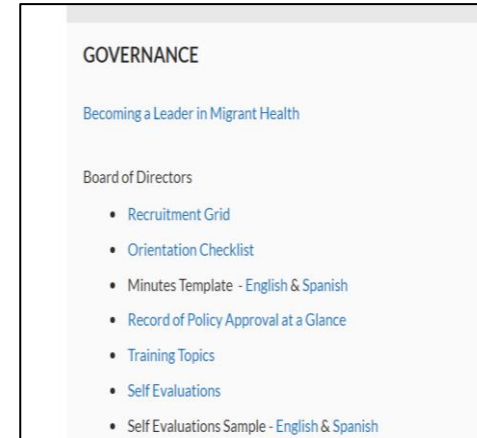
Board Member Orientation – Focus Area

Governance	Health Center	Other
<ul style="list-style-type: none">• Board Roles• Board Legal Roles• Skill building in various oversight areas including how to read financial statements and quality data	<ul style="list-style-type: none">• Health Center and Health Center Movement History• Mission, Vision, Values• Strategic Plan• Health Center Overview (services)• Board Meetings and Committees• Financial and Audit Position• Quality Program	<ul style="list-style-type: none">• Health Services and Resources Administration (HRSA) Health Center Program• Issues in the center’s internal and external environment• Impact of topical issues (e.g., COVID-19 pandemic)

Leverage Resources from NCFH, NACHC & others!



[Governance Guide for Health Center Boards](#)
[Guía para las Juntas Directivas del Centro de Salud](#)



[Health Center Toolbox](#)



[Modules on Board Financial Oversight](#)



[Health Center Board Roles \(Video\)](#)

The Board's Role in Financial Oversight the 1st E-Learning Module

Capitación financiera para la junta directiva



Capitación financiera para la junta directiva



<https://conferences.nachc.org/nachc/articles/4177/view>

Immediate Reactions?



Contact Mario Garza @ Garza@NCFH.org

Reading and Understanding the Balance Sheet

the 2nd E-Learning Module

Lectura y comprensión del balance general financiero



Lectura y comprensión del balance general
financiero



<https://conferences.nachc.org/nachc/articles/4183/view>

Immediate Reactions?



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Ongoing Board Education



Purpose:

Equips all board members with information and knowledge needed to govern

Helps build “affiliation” and “participation” among board members

Ongoing Board Education - Approach

- Integrate in **board meetings**
- Use **board retreats**
- Consider participation in **NCFH Learning Collaboratives**
- Participate in **outside trainings**

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National Center for Farmworker Health, Inc.

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“Chat” Discussion

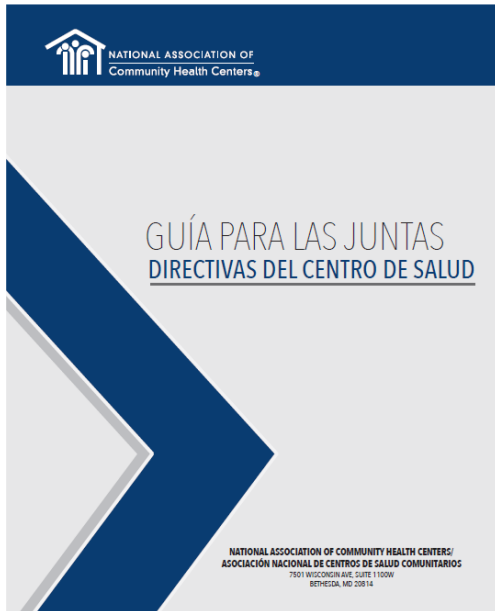


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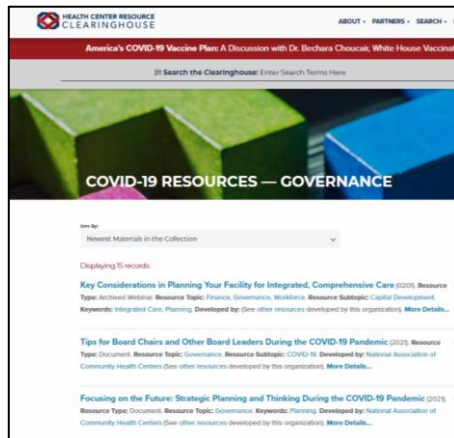
Ongoing Board Education Focus Areas

- Impact of COVID-19 on the Center
- Value Transformation
- Health Center Strategy
- Health Equity
- Governance Best Practices
- And more

Leverage Resources from NCFH, NACHC & others!



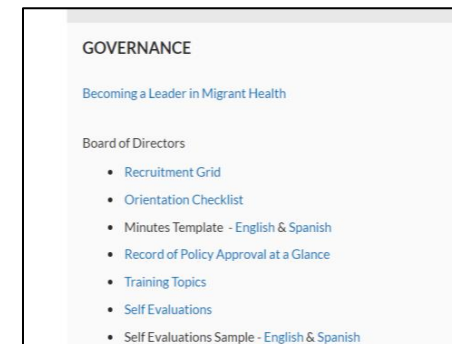
[Governance Guide for Health Center Boards](#) [Guía para las Juntas Directivas del Centro de Salud](#)



[COVID-19 Focused Resources on Governance](#)

Additional Videos and Resources

- [The Board's Role in the Needs Assessment](#)
- [The Board's Role in Strategic Planning](#)
- [The Board's Role in Strategic Planning: Case Study](#)
- [The Board's Role in Strategic Planning: A Case Study on Cherokee Health](#)
- [Accountable Care for Health Center Boards](#)
- [Payment Reform Fundamentals for Health Center Boards](#)



[Health Center Toolbox](#)



Questions?

Anything else we can answer?



Thank you!



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