

2019 Midwest Stream Forum for Agricultural Worker Health

September 25th – 27th, 2019

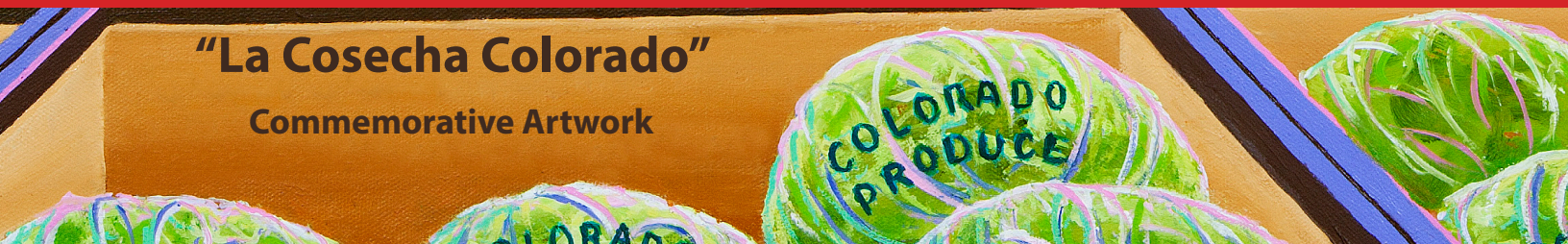
Hilton Denver City Center Hotel • Denver CO



REACHING NEW HEIGHTS THROUGH AN ENGAGED WORKFORCE AND CONNECTED COMMUNITIES

“La Cosecha Colorado”

Commemorative Artwork



Dear Colleagues,

Welcome to Denver, The Mile High City, and the 29th Annual Midwest Stream Forum for Agricultural Worker Health, “Reaching New Heights Through an Engaged Workforce and Connected Communities”. May you find that the next few days enlighten you as you explore new ideas and collaborations, and that you find all the educational sessions and networking opportunities beneficial, as you network with your peers and colleagues. At the National Center for Farmworker Health, it is our mission to increase access to quality health care to agricultural workers and their families. Special thanks for your continued support and involvement in the Ag Worker Access Campaign! Since the Campaign’s launch, we have seen a steady increase in the number of Ag workers and their families served, as reported in the Uniform Data System (UDS). Congratulations to all!

Let’s seize our time together and use this opportunity to reflect on the difference we can all make in the common goal we share in serving the agricultural worker population. Together we can reach new heights at our health centers, organizations, communities, and beyond to make an impact in the lives of this very deserving population. Thank you for joining us and we hope you enjoy the conference!

Sincerely,
NCFH STAFF

Sylvia Partida
Eric Frank
Alicia Gonzales
Ismael Rangel

Gladys Carrillo
Lisa Miller
Janie Favre
Susan Hernandez

Sylvia Gomez
Katie O’Malley
Patricia Horton
Sarah Prager

Mayra Lopez
Julean Hickenlooper



AG WORKER ACCESS CAMPAIGN

I CARE ABOUT AMERICA'S AGRICULTURAL WORKERS

Resources are available at www.ncfh.org/help-yourself-resources.html

Table of Contents

General Information	2	Continuing Education	17
Meeting and Event Highlights.....	2	Stream Forum Planning Committee	18
Schedule-at-a-Glance.....	3-4	Conference Sponsors.....	Back Cover
Daily Schedule and Session Descriptions.....	5-15	Exhibitors	Back Cover
Keynote Speakers.....	16		

GENERAL INFORMATION

Registration Desk – Denver Registration

The registration desk will be open on the following days and times:

Tuesday, September 24th	1:30 PM – 5:00 PM
Wednesday, September 25th	7:00 AM – 5:00 PM
Thursday, September 26th	7:00 AM – 5:00 PM
Friday, September 27th	7:00 AM – 12:00 PM

MEETING & EVENT HIGHLIGHTS

Wednesday, September 25, 2019

Voucher Programs Meeting (by invitation only)

10:00 AM–12:00 PM – Denver 3

Salud Family Health Center Tour (pre-registered participants)

8:00 AM–1:00 PM

Afternoon Intensives

1:30 PM – 5:00 PM

- Tools, Strategies and Programs to Accelerate your Diabetes Prevention and Self-Management Efforts – Denver 1-2
- Ag Worker Identification and Increasing Access to Health Care – Denver 3
- Addressing the HIV Epidemic for Better Health Outcomes – Denver 4

Exhibits – Colorado/Denver Prefunction

Wednesday, September 25 – Friday, September 27, 2019

Exhibitors provide attendees with information and materials for expanding healthcare services to agricultural workers. Come by the exhibit tables during morning and afternoon breaks to learn more.

Welcome Reception & Poster Presentations – Colorado/Denver Prefunction

6:00 PM – 8:00 PM

Join us Wednesday evening for food, entertainment, and networking with your peers in Agricultural Worker Health.

Thursday, September 26, 2019

Opening Plenary – Denver Ballroom

8:00 AM – 10:00 AM

Official Colorado welcome by Jessica Sanchez, APRN/Vice President of Quality and Operations, Colorado Community Health Network. Don't miss our keynote speaker, Dr. America Bracho, Executive Director, Latino Health Access, sharing a motivational message, "Leadership and Participation Towards Healthier Communities".

Interpretation Services—Interpretation services will be available for some sessions. Please check the program for those sessions with interpretation services. Look for this symbol.



Servicios de interpretación—Contarán con servicios de interpretación en español en algunas de las sesiones. Por favor consulte el programa para ver las sesiones con interpretación. Busque este símbolo.

Thursday, September 26 - Friday, September 27, 2019

Opioid Focus Group (by special invitation only)

5:30 PM – 6:30 PM – Denver 4

Morning & Afternoon Breakouts –Denver 1-2, Denver 3, Denver 4, Denver 5-6

Join us for cutting-edge presentations focusing on the latest in agricultural worker health. The multi-track program features sessions specific to clinical, research, outreach/lay health, administration, management, and leadership development topics.

Friday, September 27, 2019

Morning Plenary – Denver Ballroom

8:00 AM – 8:30 AM

Joseph D. Gallegos, MBA, Senior Vice President for Western Operations, NACHC – Policy Update from the National Association of Community Health Centers (NACHC)

8:30 AM – 10:00 AM

Roger Rosenthal, Executive Director, Migrant Legal Action Program – Welcoming and Serving All Patients, Including Foreign Born: What Staff Working for Health Centers Serving Agricultural Workers Need to Know

Luncheon – Denver Ballroom

This Luncheon will have two sessions.

12:45 PM – 2:00 PM

Ag Worker Access Campaign Update and Activity

2:00 PM – 3:00 PM

Keynote Address: "Defying Gravity", presented by Ingrid Johnson, President and CEO, Colorado Center for Nursing Excellence

Schedule-at-a-Glance

TUESDAY, SEPTEMBER 24				
1:30 PM – 5:00 PM	Registration Open - Foyer Silverton			
WEDNESDAY, SEPTEMBER 25				
7:00 AM – 11:30 AM	Exhibit Set-Up - Colorado/Denver Prefunction			
7:00 AM – 5:00 PM	Registration Open - Denver Registration			
8:00 AM – 1:00 PM	Salud Family Health Center (pre-registered participants) – Fort Lupton, CO			
10:00 AM – 12:00 PM	Voucher Programs (by invitation) - Denver 3			
12:00 PM – 1:00 PM	Lunch on Your Own			
1:00 PM – 4:30 PM	Exhibits Open – Colorado/Denver Prefunction			
AFTERNOON INTENSIVES				
	Denver 1-2	Denver 3	Denver 4	Denver 5-6
1:30 PM – 5:00 PM	1. Tools, Strategies and Programs to Accelerate your Diabetes Prevention and Self-Management Efforts	2. Ag Worker Identification and Increasing Access to Health Care	3. Addressing the HIV Epidemic for Better Health Outcomes	
3:00 PM – 3:30 PM	Break with Exhibitors – Colorado/Denver Prefunction			
6:00 PM – 8:00 PM	Welcome Reception & Poster Presentations – Colorado/Denver Prefunction			
THURSDAY, SEPTEMBER 26				
7:00 AM – 8:00 AM	Continental Breakfast – Colorado/Denver Prefunction			
7:00 AM – 5:00 PM	Registration Open – Denver Registration			
7:30 AM – 4:30 PM	Exhibits Open – Colorado/Denver Prefunction			
5:30 PM – 6:30 PM	Opioid Focus Group (By Invitation Only) – Denver 4			
8:00 AM – 10:00 AM	OPENING PLENARY			
	Denver Ballroom			
	Welcome – Sylvia Partida, CEO, National Center for Farmworker Health, Inc. Colorado Welcome – Jessica Sanchez, APRN/Vice-President of Quality and Operations, Colorado Community Health Network Keynote Speaker – Dr. America Bracho, Executive Director, Latino Health Access “Leadership and Participation Towards Healthier Communities”			
10:00 AM – 10:30 AM	Break with Exhibitors and book signing – Colorado/Denver Prefunction			
Morning Breakout Sessions				
	Denver 1-2	Denver 3	Denver 4	Denver 5-6
10:30 AM – 12:00 PM	4. Partners, Resources, and Products	5. Self-Care: Taking Care of Ourselves to Sustain the Health of Our Communities	6. Adverse Childhood Experiences and Toxic Stress Among Agricultural Worker Families: The Role of Community Health Workers & Promotores(as)	7. Recent Changes in Agricultural Production and Crop Worker Characteristics: Findings and Trends from the Census of Agriculture and the National Agricultural Workers Survey
12:00 PM – 1:30 PM	Lunch on Your Own			
1:30 PM – 1:45 PM	Break with Exhibitors – Colorado/Denver Prefunction			

2019 Midwest Stream Forum for Agricultural Worker Health

Afternoon Breakout Sessions				
	Denver 1-2	Denver 3	Denver 4	Denver 5-6
1:45 PM – 3:15 PM	8. Juntos Nos Movemos – A Training to Promote Movement for Agricultural Worker Families	9. Crisis and Emergency Risk Communication (CERC)	10. Human Trafficking: Informing the Healthcare Practice	11. Stepping into the Cost of Care Conversation
3:15 PM – 3:30 PM	Break with Exhibitors – Colorado/Denver Prefunction			
3:30 PM – 5:00 PM	12. Diagnóstico Comunitario de Los Determinantes Sociales de la Salud Usando el Método Café del Mundo (Community Diagnosis of the Social Determinants of Health Using the World Café Method)	13. Same or Different Puzzles? Quality and Payment for Value-Based Care	14. Collaborative Approach to Opioid Use Disorder Treatment for Agricultural Workers	15. Integrating Community Health Workers into Care Teams
	Dinner On Your Own			
FRIDAY, SEPTEMBER 27				
7:00 AM – 8:00 AM	Continental Breakfast – Colorado/Denver Prefunction			
7:00 AM – 12:00 PM	Registration Open – Denver Registration			
7:30 AM – 12:00 PM	Exhibits Open – Colorado/Denver Prefunction			
8:00 AM – 10:00 AM	MORNING PLENARY Denver Ballroom			
8:00 AM – 8:30 AM	Policy Update from the National Association of Community Health Centers – Joseph D. Gallegos, MBA, Senior Vice President for Western Operations, NACHC			
8:30 AM – 10:00 AM	Welcoming and Serving All Patients, Including the Foreign-Born: What Staff Working for Health Centers Serving Agricultural Workers Need to Know – Roger Rosenthal, Executive Director, Migrant Legal Action Program			
10:00 AM – 10:15 AM	Break (checkout is 12 pm)			
10:15 AM – 12:30 PM	Morning Breakout Sessions			
	Denver 1-2	Denver 3	Denver 4	Denver 5-6
10:15 AM – 11:30 AM	16. The Critical C's – A Program for Effective Health Care Delivery	17. Agricultural Worker Health 101: An Introduction to Agricultural Worker Health	18. Salud Mental: Integrated Mental Health for Migratory and Seasonal Agricultural Workers	19. Collecting and Reporting Sexual Orientation/ Gender Identity Data of Agricultural Worker Patients
11:30 AM – 11:45 AM	Break with Exhibitors – Colorado/Denver Prefunction			
11:45 AM – 12:30 PM	20. Engaging Migratory and Seasonal Agricultural Workers in Health Services and Research	21. Assessing, Planning, and Implementing Culturally and Linguistically Appropriate Services at Your Health Center	22. Tele-Dentistry: Reaching Out with Technology	23. Using the "Jose Aprende" – A Child Pesticide Safety Education Program to Complement the Environmental Protection Agency/Worker Protection Standard Adult Pesticide Safety Education
12:45 PM – 3:00 PM	CLOSING PLENARY Denver Ballroom			
12:45 PM – 2:00 PM	Luncheon – Ag Worker Access Campaign Update and Activity			
2:00 PM – 3:00 PM	Keynote Address – Dr. Ingrid Johnson, President and CEO, Colorado Center for Nursing Excellence "Defying Gravity"			

DAILY SCHEDULE AND SESSION DESCRIPTIONS

WEDNESDAY, SEPTEMBER, 25



Salud Family Health Center Tour

Wednesday, September 25th

8:00 AM – 1:00 PM

A special thanks to Salud Family Health Center for hosting a tour of their health center, training center, and mobile unit in Fort Lupton, CO! Transportation and lunch is provided.

The group will meet in the lobby at 8:00 AM. Tickets for the tour were pre-sold.

If interested, please check at the registration desk for availability.

Title:	1. Tools, Strategies and Programs to Accelerate your Diabetes Prevention and Self-Management Efforts
Time:	1:30 PM – 5:00 PM
Presenter(s):	Abstract 1: Natalie Blum, MPH – American Association of Diabetes Educators (AADE) Abstract 2: Catalina Burillo, Health Project - Mercy Health and Naomi Hyso, Disease Prevention and Management, Michigan State University Extension Abstract 3: Esly Reyes and Cristina Leal, MHP Salud
Room:	Denver 1-2

Abstract 1: Activating the National Diabetes Prevention Program through Community Health Workers

Since 1980, the number of adults with type 2 diabetes has quadrupled worldwide. Nationally, more than 30 million have diabetes while 84.1 million, nearly 1 in 3, have prediabetes, a high-risk state for developing type 2 diabetes characterized by higher-than-normal blood glucose levels. Agricultural workers may be particularly vulnerable to type 2 diabetes due to a variety of factors, ranging from conditions of poverty to cultural practices. In response, CDC created the National Diabetes Prevention Program (DPP), a multi-sector initiative that cultivates partnerships between federal and local agencies, hospitals and community-based organizations, health centers and faith-based organizations while engaging insurers, physicians, and community health workers to activate programs that prevent or delay type 2 diabetes. Through a CDC cooperative agreement, AADE is partnering with migrant health centers across rural Arkansas and Washington as well as Chicago and El Paso to engage Latinos, agricultural workers and non-Hispanic white men. This session will provide practical guidance on how health centers can activate the National DPP through a proven, social determinants-informed intervention. Participants will learn how community health centers successfully plan, implement and motivate individuals on managing their weight, increasing their physical activity and improving their overall wellness goals. The utilization of motivational interviewing, participant self-assessments, building accountability through group settings and key facilitation skills will be addressed as methods to impact positive, and sustainable, behavior change. Additionally, participants will receive guidance on how to best utilize community health workers and promotores(as) to activate the National DPP and address the complex issue of prediabetes.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Define the National Diabetes Prevention Program and the role health centers have in activating programming within rural community health centers.
2. Describe strategies to enroll, engage and retain participants, especially priority populations, in the National DPP.

3. Discuss the practical application of strategies to scale the National DPP in rural communities and within priority populations to impact population health and behavioral change.

Abstract 2: Innovative Approaches to Coalition Work: Successful Outcomes and Lessons Learned in Addressing Type 2 Diabetes Among Agricultural Workers

Community-clinic partnership systems are essential in working together towards increased health care access and better health outcomes. In 2016, the Oceana Health Bound Coalition formed a Diabetes sub-committee with the goal of creating a healthier community and to address health disparities among the underserved agricultural worker population in rural Oceana County, Michigan. This presentation will discuss the development of a community-wide model for Type 2 Diabetes designed to increase the number of adults who are self-managing their diabetes. Presenters will share impact data gathered from prevention and self-management program participants. Session participants will gain access to bilingual tools that were developed including a diabetes health passport booklet to assist both providers and patients in managing and keeping better health records, especially for transient workers. Resources and strategies to increase the capacity to provide diabetes education for the Spanish-speaking agricultural worker population will be shared as well as strategies to identify potential partners in the communities they serve. Collaboration is key!

Learning Objectives

Upon completion of this session, participants will be able to:

1. Identify best practices for implementing healthcare screening access to agricultural workers.
2. Identify potential partners to increase capacity at the health systems level.
3. Recognize community resources and tips for replication in other communities

Abstract 3: Role of Community Health Workers in Addressing Diabetes Management

There is a body of literature that supports the use of Community Health Workers, or Promotores(as) de Salud, as effective members of multi-disciplinary teams for diabetes management. With the incidence of diabetes increasing and improvements in medicine that allow people with diabetes to live longer, CHWs have proven to be essential in improving health outcomes among high risk populations, to include agricultural workers. They have the capacity to serve in a variety of roles typically focusing on tools and strategies to improve patient's self-management, self-efficacy, and provider-patient communication. In this session, the facilitator will provide an overview of the CHW roles and responsibilities in addressing diabetes. In addition, participants will learn about various tools and strategies that will equip CHWs to successfully address diabetes. This presentation will be accompanied with interactive activities that will support the content delivery and engage participants in discussion.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Describe how the CHW Model can be used in diabetes initiatives.
2. Identify tools and strategies used by CHWs to improve diabetes outcomes.
3. Develop a plan to improve patient's self-management, self-efficacy and provider-patient communication.

**Esta sesión se presenta en inglés con interpretación en español.
This session is presented in English with interpretation in Spanish.**

Title: 2. Ag Worker Identification and Increasing Access to Health Care
Time: 1:30 PM – 5:00 PM
Presenter(s): Abstract 1: Gladys Carrillo, The National Center for Farmworker Health, Inc.; Guadalupe Chapa, Family Healthcare Network
Abstract 2: Lourdes Rangel-Ochoa and Otila Garcia, Gateway Community Health Center
Room: Denver 3

Abstract 1: Understanding the Nuts and Bolts of Ag Worker Identification to Drive Access to Care for Ag Workers

According to the 2018 UDS Data, approximately 995,232 Agriculture (Ag) workers were served by Health Centers across the country out of the estimated 4.5 Ag workers and their families in the U.S projected by the National Agricultural Workers Survey and the National Legal Defense Association (NLDA). This clearly shows that an opportunity remains for Health Centers to increase and broaden the scope of their outreach efforts to Ag workers and their families. In order to reach the Ag Worker Access campaign goal, of serving 2 million Agricultural workers and their families in health centers by 2020, we must first ensure that we are properly identifying and accurately reporting Ag workers in the UDS. This presentation will provide an overview of the federal definition of agriculture, including qualifying industries and tasks, describe the accurate classification of Agricultural Workers, and address the relationship between proper identification of Ag Worker patients, reporting, and funding. Presenters will provide information about promising practices that Health Centers are employing system wide, as well through their outreach and educational efforts. Co-presenter, Guadalupe Chapa will be representing the 2019 Increase Access to Care for Ag Workers Promising Practices Award recipient, Family HealthCare Network (FHNC). This presenter will share information regarding FHNC's successful partnerships with Ventanillas de Salud (VDS) Resource Center and a Cuadrillas program featuring Radio Campesino that has resulted in outstanding community outreach. The VDS Resource Center is a unique program designed to help identify health services available in the area, and assists nearly 200 patients a day in establishing a medical home to receive the health care they need. The Cuadrillas or "Field Teams" program directly works with Ag workers through the FHNC Community Health department. The Cuadrillas program provides education about different health topics and partners with local radio station, Radio Campesina, to provide lunch and health screenings to increase access to health care services. With all information presented, participants will gain an understanding of various resources and tools to assist them in accurately identifying Ag worker patients. Participants will also have an opportunity to learn how to assess their Ag worker health programs, and develop yearly goals through customized action plans to execute at their respective health centers.

Learning Objectives

Upon completion of this session, participants will:

1. Define agriculture, including qualifying industries and tasks, for Agricultural Workers and distinguish between Migratory and Seasonal Agricultural Workers (MSAW).
2. Describe the relationship between patient verification, Uniform Data Systems reports, and health center funding.
3. Utilize the various tools and resources available to improve identification and registration processes such as assessment forms, action plans, digital training tools, etc.
4. Identify promising practices for increasing access to care for Ag workers and their families.

Abstract 2: Ag Worker Access 2020 Campaign: Taking an Active Role

Gateway Community Health Center, Inc. (Gateway) is a federally qualified community health center that provides services in Webb, Zapata, and Jim Hogg counties in the South Texas area. By offering high quality services to a predominantly low-income Hispanic population, Gateway has been recognized as a leader in providing access to comprehensive healthcare through clinical excellence, superior customer service, and a dedicated workforce. Since its inception, Gateway has provided services to migrant and seasonal agricultural workers (MSAWs) and recognized the importance of increasing access to healthcare services for this vulnerable population. The "Ag Worker Access 2020" campaign motivated Gateway to revisit their efforts and to join the campaign to better identify MSAWs and their families. To accomplish the goal of increasing the number of agricultural workers that receive healthcare services, several strategies were implemented. This presentation will discuss the strategies which include staff training, clarifying the definitions related to MSAWs, development of new policies, procedures and tools, various collaborations with faith-based organizations, school districts, community-based organizations, Head Start centers, etc. and the development of a database and reporting system to monitor implementation of evaluation strategies. The presenters will share how these strategies were implemented system-wide through several departments and how the support from administrators and department leaders is critical in the success of these efforts. Participants will obtain outcome data of strategies implemented, information on tools available in identifying MSAWs and strategies on collaborations for increasing access to care.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Identify strategies implemented to increase access to care for migrant and seasonal agricultural workers.
2. Recognize critical information about trainings and tools available to increase the identification of migrant and seasonal agricultural workers.
3. Analyze data outcomes obtained through strategies implemented to support the "Ag Worker Access 2020" Campaign.



WEDNESDAY, SEPTEMBER, 25

Title: 3. Addressing the HIV Epidemic for Better Health Outcomes
Time: 1:30 PM – 5:00 PM
Presenter(s): Abstract 1: Steven Johnson, University of Colorado School of Medicine
Abstract 2: Amanda Byler and Antoine Martin, Great Lakes Bay Health Center
Room: Denver 4

Abstract 1: Update on HIV Infection: Ten Important Concepts

As an epidemic with many myths and misconceptions, HIV remains a global health challenge. However, many advances have been made in the treatment, care, and prevention of HIV, offering hope to the millions diagnosed with this disease, and providing essential information for health care workers. During this session, the presenter will cover an overview of HIV and the latest information of HIV infection to include ten important concepts: epidemiology, the importance of HIV testing, acute HIV infection, clinical manifestations of HIV, natural history of HIV infection, HIV treatment, clinical trials, current research, strategies for HIV prevention (PrEP, U=U). Participants will also gain an understanding of the integral role that Community Health Workers have in HIV prevention, care, and treatment.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Discuss the epidemiology of HIV infection in the U.S.
2. Recognize the common clinical manifestations of acute and chronic HIV infection.
3. Describe the role of PrEP and other risk reduction strategies in preventing acquisition of HIV.

Abstract 2: HIV in the Agricultural Worker Population: Initiating a Screening Program

Outreach and rapid identification of HIV-positive individuals is critical, especially for an underserved population such as agricultural workers who often face barriers and challenges in obtaining access to health care. This session will focus on the importance of training and education of healthcare workers regarding HIV in the agricultural worker population. The presenters will discuss the effects on public health and migrant agricultural workers, along with some of the challenges and barriers that are specific to the agricultural worker population in diagnosis and treatment, cost for continuity of care, and privacy. Participants will obtain information on a screening program that was initiated to increase HIV screening through a mobile unit.

Learning Objectives

Upon completion of this session, participants will:

1. Obtain a synopsis of HIV as an illness among agricultural workers from both individual and public health standpoints.
2. Recognize and define challenges and barriers to HIV care unique to the migrant population.
3. Learn about an HIV screening program among migrant and agricultural workers.

 **Esta sesión se presenta en inglés con interpretación en español. This session is presented in English with interpretation in Spanish.**



WELCOME RECEPTION & POSTER PRESENTATIONS

Wednesday, September 25, 2019

6:00 PM – 8:00 PM, Colorado/Denver Prefunction

Join us for exciting Poster Presentations, Food, Live Entertainment, and Networking. Live entertainment by Odessa Rose West, a Denver based Americana Swing band who specializes in classic Tin Pan Alley era jazz favorites and original compositions. They possess an infectious sound that can be heard at unique venues throughout Denver and the Front Range.

THANKS TO OUR POSTER PRESENTERS!

Catalina Burrillo, Health Project – Mercy Health & **Naomi Hyso**, Disease Prevention and Management, Michigan State University

“Innovative Approaches to Coalition Work: Successful Outcomes and Lessons Learned in Addressing Type 2 Diabetes Among Agricultural Workers”

Tina A. Ellis, MSN, RN, CTN-A, Florida Gulf Coast University

“Mmm Bah! Care of Migrant & Seasonal Agricultural Workers from Rural, Remote Highlands in Guatemala”

Cheryl Holmes, MPA, University of Kansas School of Social Welfare

“Exploring Research and Information Gaps for Serving Migrant and Seasonal Agricultural Workers”

Sally Moyce, RN, Ph.D, Montana State University

“Diagnosed and Undiagnosed Diabetes Among Agricultural Workers in California”

OPENING PLENARY

Thursday, September 26, 2019

8:00 AM – 10:00 AM, Denver Ballroom

Welcome: Sylvia Partida, CEO, National Center for Farmworker Health, Inc.

Colorado Welcome: Jessica Sanchez, APRN/Vice-President of Quality and Operations, Colorado Community Health Network

Keynote Address: “Leadership and Participation Towards Healthier Communities”, presented by Dr. America Bracho, Executive Director of Latino Health Access

Participants at this conference have something in common: We all care deeply about the well-being of migratory and seasonal agricultural workers. We devote time, energy and creativity to make a difference. Sometimes we may feel that we could do more, that systems are inefficient and unfair, that we do not have enough resources, that our teams need support and development, that the population we care about is affected by inequities, inequalities and lack of justice. The reality is that each of us can use our own role in our job to make things better. We can leverage our experience, information and relationships to serve better and improve the life of agricultural workers. Our leadership, our ability to organize, multiply leaders and collaborate are determinants in creating and advancing strategies that benefit the population we serve, and the morale and satisfaction of our own teams. In this presentation, participants will have the opportunity to reflect on their own leadership role, as well as that of community members, in improving the well-being of migratory and seasonal agricultural workers and their families. In addition, participants will reflect on how to develop strategies with an equity lens.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Describe their specific leadership role within their organization in improving the health of the community they serve.
2. Describe the role of community members in improving their community and the mechanisms that can be created or strengthened to make their participation more impactful.
3. Describe how inequities have to be addressed by all members of the team and community members in order to address root causes of diseases.

Title: 4. Partners, Resources, and Products
Time: 10:30 AM – 12:00 PM
Presenter(s): Abstract 1: Alexis Guild, Farmworker Justice, and Jenifer Rodriguez, Colorado Legal Services
 Abstract 2: Nicholas Zucconi, HRSA Office of Regional Operations
Room: Denver 1-2

Abstract 1: How Partnerships with Legal Services Organizations Can Promote Agricultural Worker Access to Health Care

Medical-legal partnerships can address the structural barriers that impede agricultural worker access to health care. In traditional settings, a medical-legal partnership involves an attorney who is at the health center and is part of the clinical care team. In agricultural worker communities, however, partnerships between legal services organizations and health centers are often informal, focusing on partnerships and referrals. The workshop will begin with an overview of federal policies that impact agricultural worker access to

health care. During this workshop, presenters will discuss models of partnership between legal services and health centers to improve agricultural worker access to health care and other social services to improve their living and working conditions. Jenifer Rodriguez, Managing Attorney from the Migrant Farm Worker Division at Colorado Legal Services, will share their strategies for conducting outreach to workers and how they partner with health organizations to connect workers to health care services.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Describe federal policies and structural barriers that impact agricultural worker access to health care.
2. Apply strategies to conduct outreach to hard-to-reach populations.
3. Identify opportunities to partner with legal services organizations in their service areas.

Abstract 2: HRSA’s Office of Regional Operations: Facilitating Partnerships and Access to Resources and Technical Assistance

HRSA’s Office of Regional Operations (ORO) has an array of resources and assistance that Migrant and Seasonal Agricultural Worker Health Programs can benefit from beyond the community health center program. Information will be provided to participants about HRSA’s ORO mission and six strategic goals, contact information for the ten regional offices, and ways that ORO can support Migrant and Seasonal Agricultural Worker programs through its core activity of facilitating partnerships, access to resources and technical assistance. Participants will learn about the array of partners ORO collaborates with at the federal and state levels and ways those partners can advance migrant and seasonal farmworker health. Participants will learn about the grant programs and resources from HRSA’s Bureau of Health Professions, Maternal and Child Health Bureau, Federal Office of Rural Health Policy, and HIV/AIDS Bureau that can be used to complement migrant health center funding from the Bureau of Primary Health Care.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Acquire knowledge of HRSA’s Office of Regional Operations to effectively benefit from its products and services.
2. Explain the broad array of HRSA resources and assistance that Migrant and Seasonal Farmworker Health Programs can benefit from beyond the community health center program.
3. Identify HRSA grantees and partners that can provide assistance to Migrant and Seasonal Farmworker programs.



Title: 5. Self-Care: Taking Care of Ourselves to Sustain the Health of our Communities

Time: 10:30 AM – 12:00 PM
Presenter(s): Kristina Wharton, Health Outreach Partners (HOP)
Room: Denver 3

Outreach workers build and maintain trust in their communities by providing crucial outreach and enabling services where individuals live, work, and spend time. As a result, outreach workers take on many roles, which can leave them susceptible to burnout. Also, being witness to the struggles of their communities can take its toll. For health centers, it is important to promote and implement self-care practices within the workplace in order to recruit and retain staff, as well as foster a safe and healthy work environment that prioritizes the well-being of their employees. In this session, HOP will provide an overview of self-care and explore effective self-care strategies. Then, participants will engage in various self-care activities that will provide them the opportunity to share, reflect, and play. Participants will also create an individual self-care plan, and engage in conversations with each other on their experiences and ways to take care of themselves.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Define the concepts of self-care, burnout, compassion fatigue, and organizational self-care.
2. State the four principles of self-care and identify at least three strategies to adopt for themselves.
3. Develop an individual self-care plan.

 **Esta sesión se presenta en ingles con interpretación en español. This session is presented in English with interpretation in Spanish.**

Title: 6. Adverse Childhood Experiences and Toxic Stress Among Agricultural Worker Families: The Role of Community Health Workers & Promotores(as)

Time: 10:30 AM – 12:00 PM
Presenter(s): Dr. Javier I. Rosado, Florida State University Center for Child Stress & Health
Room: Denver 4

Toxic Stress is defined as strong, frequent and/or prolonged adversity during childhood without adequate support. This would include adverse life experiences, such as physical or emotional abuse, exposure to violence, parental separation, complicated grief, or economic hardship. The occupation of agricultural workers fosters a lifestyle that places their children at particular risk for toxic stress. For instance, while most agricultural workers are married and/or have children, almost 60% live apart from immediate family members. Addressing the stress associated with such lifestyle challenges is imperative to a child's health. Many studies have found correlations between adverse childhood experiences (ACEs) and specific diseases, both physical and mental. This session will discuss strategies that community health workers and promotores(as) can utilize to increase awareness of toxic stress among agricultural worker families. This session will also present on the development of a social marketing campaign to educate agricultural communities on the impact and prevention of toxic stress. Participants will learn how to access patient educational materials and other resources to utilize in their communities.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Define toxic stress and list its childhood and adult health consequences as they apply to agricultural worker families.
2. Understand the role of promotores(as) and community health workers in addressing Toxic Stress.
3. Use electronic resources on the education, prevention and treatment of toxic stress.

 **Esta sesión se presenta en ingles con interpretación en español. This session is presented in English with interpretation in Spanish.**

Title: 7. Recent Changes in Agricultural Production and Crop Worker Characteristics: Findings and Trends from the Census of Agriculture and the National Agricultural Workers Survey

Time: 10:30 AM – 12:00 PM
Presenter(s): Susan Gabbard, JBS International, Inc.
Room: Denver 5-6

Focusing on recently released Census of Agriculture and National Agricultural Workers Survey (NAWS) data this presentation will show how agriculture and migration patterns have changed nationally and across three major migrant streams. Using 2017 Census of Agriculture data, the presentation will examine how agriculture is changing and how this is affecting the demand for agricultural workers and their work patterns. Using NAWS data, the presentation will show how these changes are reflected in the demographics, migration patterns, and households of crop workers. Finally, the presenters will look at the related changes in crop workers' health insurance, health care visits, and health center usage.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Identify how agricultural production changed demand for agricultural workers between 2012 and 2017.
2. Recognize the key changes in crop worker characteristics.
3. Identify changes in crop worker insurance coverage, health care visits, and health center usage.



Title: 8. **Juntos Nos Movemos - A Training to Promote Movement for Agricultural Worker Families**

Time: 1:45 PM – 3:15 PM
Presenter(s): Alexis Guild, Farmworker Justice
Room: Denver 1-2

Childhood obesity is a growing problem in agricultural worker communities. One way to prevent childhood obesity is through physical activity and movement. Farmworker Justice developed a training for Migrant and Seasonal Head Start staff and parents to promote movement and increase the frequency and variety of physical activity that agricultural worker parents can engage in with their children after school and work. During this workshop, presenters will share this training, called Juntos Nos Movemos. Additionally, they will demonstrate parts of both the staff and parent training and share feedback from the pilot training with a Migrant and Seasonal Head Start site. Although developed for Migrant and Seasonal Head Start, the training and accompanying materials can be used by health centers and community-based organizations. The workshop will be highly interactive. Participants will also receive copies of the trainings.

Learning Objectives:

1. Identify how physical activity can be incorporated into the daily lives of agricultural worker families.
2. Use strategies to promote physical activity and movement among agricultural worker children.
3. Apply resources, including the Juntos Nos Movemos training, to encourage physical activity and movement among agricultural worker families in their communities.

 **Esta sesión se presenta en inglés con interpretación en español. This session is presented in English with interpretation in Spanish.**

Title: 9. **Crisis and Emergency Risk Communication (CERC)**

Time: 1:45 PM – 3:15 PM
Presenter(s): Lisa Briseno, Centers for Disease Control and Prevention
Room: Denver 3

The right message at the right time from the right person can save lives. CDC's Crisis and Emergency Risk Communication (CERC) draws from lessons learned during past public health emergencies and research in the fields of public health, psychology, and emergency risk communication to help health communicators prepare and deliver effective messages under extremely challenging circumstances. Workshop participants will learn about six core CERC principles to consider when developing messaging strategies, consider how various psychological factors affect message delivery and receipt, practice developing messages for the start of a public health emergency, and identify opportunities and practices for getting messages out to agricultural workers and related audiences.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Name the six core principles of CDC's Crisis and Emergency Risk Communication (CERC).
2. Name at least three psychological barriers to message acceptance and understanding during times of crisis.
3. Develop initial health emergency messages consistent with CERC principles and recommendations.

Title: 10. **Human Trafficking: Informing the Healthcare Practice**

Time: 1:45 PM – 3:15 PM
Presenter(s): Kara Napolitano, Laboratory to Combat Human Trafficking and Jenifer Rodriguez, Colorado Legal Services
Room: Denver 4

Healthcare providers can play a critical role in identifying and referring agricultural workers who may have been trafficked and are integral to post-trafficking care. Yet, there has been limited attention to the information and training needs of individuals in the health sector to support their participation in the network of services for survivors. When healthcare workers are not properly trained to recognize trafficking, the crime and its health consequences go unnoticed. Sex and labor trafficking victims can present with chronic or neglected conditions as well as severe mental health consequences. Since traffickers exert near complete control over victims, points of contact with healthcare workers represent crucial opportunities for victim identification and intervention. Because of the great likelihood that trafficked persons will require health services both while they are in a trafficking situation and once they have been released, there is every reason to invest in capacity-building of health care providers as a means to improve the well-being and safety of trafficked persons and related populations. Rural communities have particular challenges regarding human trafficking. These challenges come as a result of factors such as geographical isolation, interstate transportation routes, industries that hire seasonal workers (like tourism, agriculture, energy, and ranching), lack of economic/employment security, lack of victim resources and support, and a lack of training for front line professionals. Geographical isolation can contribute to a delay in intervention and lack of opportunities to identify human trafficking. This session will cover: 1) An overview of human trafficking as a basic healthcare issue; 2) How to identify the clinical manifestations of the major forms of trafficking; 3) Integrating protocols and procedures to assess and respond to the needs of trafficked persons who present in the healthcare setting; 4) Service provider resources and referrals; and 5) Mandatory reporting requirements.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Recognize how human trafficking presents in rural parts of the U.S. and how to recognize the red flags and behavioral cues.
2. Identify resources to support survivors and how to report concerns.
3. Recognize the importance of protocol development within healthcare systems and receive guidance on how to do this.

 **Esta sesión se presenta en inglés con interpretación en español. This session is presented in English with interpretation in Spanish.**



Title: 11. Stepping into the Cost of Care Conversation

Time: 1:45 PM – 3:15 PM

Presenter(s): Deliana Garcia, Migrant Clinicians Network

Room: Denver 5-6

More than 1 in 4 Americans say they or a family member went without needed health care in the past two years because they felt they could not afford it. Helping patients understand the costs of health care encourages greater partnership between the patient and the provider in meeting health goals. Studies show that clinicians typically assume that others on the care team are addressing Cost of Care (CoC) concerns of patients, and expect that simply confirming insurance status is sufficient to address patients' cost conversation needs. Both patients and providers report discomfort with conversations about healthcare costs and there are frequent instances of misunderstanding by patients of their financial responsibility for certain costs. The current state of cost-of-care conversations at many health centers leads to frequent misunderstandings and unmet CoC needs, which may ultimately increase the work and costs for both patients and their healthcare providers. Clinicians can play a larger role in facilitating conversations about costs with patients, especially those with low health literacy, and their patients trust their insights. More frequent discussion of CoC concerns may improve adherence, and thereby outcomes. To assist with practice level improvement, administrators and staff can document CoC issues and better support patients' understanding. This presentation will provide participants with a tool and examples to help clarify the frequent misunderstandings, identify best practices in conducting cost of care conversations, and recognize the importance of patient and provider partnerships in meeting health goals.

Learning Objectives:

Upon completion of this session, participants will be able to:

1. Recognize the need for systematic, patient-friendly, culturally relevant CoC tools for patients, and for insightful CoC staff training that encourages and enables proactive exploration of CoC concerns.
2. Identify the principles of shared decision making and patient-centered care.
3. Describe current and best practices for conducting cost-of-care (CoC) conversations in primary care among vulnerable patients, and optimal methods for training FQHC staff members on this emerging CoC issue.

Title: 12. Diagnóstico Comunitario de Los Determinantes Sociales de la Salud Usando el Método Cafe del Mundo
(Community Diagnosis of the Social Determinants of Health Using the World Café Method)

Time: 3:30 PM – 5:00 PM

Presenter(s): Fernando Molina, Community Health Partnership of Illinois

Room: Denver 1-2

Effective communication is critical when working with others and establishing community partnerships. To make a community diagnosis about the Social Determinants of Health, the most assertive form is to involve the members of the community in an active way. In this way, we understand the point of view of those who live their reality every day and their perspectives. One way to foster effective communication and involve community members is through activities where safe spaces of confidence are created to express opinions in a free and respectful way. There is a method known as Café del Mundo (World Café) that helps create these spaces for dialogue where participants can share their opinions with

their own words and in accordance with their traditions and customs. In this interactive session, participants will be introduced to the Café del Mundo method, have an opportunity to practice the different components, and obtain a general diagnosis of the social determinants of health among diverse backgrounds and contexts.

Learning Objectives:

Upon completion of this session, participants will be able to:

1. Identify the characteristics of the World Café conversation.
2. Apply the different components of the World Café Method through dialogue and activities.
3. Recognize the importance of Social Determinants of Health diagnosis and how the World Café Method can be applied among different cultures, demographics, and contexts.



**Esta sesión se presenta en español con interpretación en inglés.
This session is presented in Spanish with interpretation in English.**

Title: 13. Same or Different Puzzles? Quality and Payment for Value-Based Care

Time: 3:30 PM – 5:00 PM

Presenter(s): Marija Weeden, Colorado Community Health Network

Room: Denver 3

How often does your clinical team meet with the finance team? Who selects the measures included in contracts with payers? Does the billing and coding staff have a direct line to the clinical team? Often it feels like the clinical team and the finance/billing teams are working on different puzzles, but as the health care environment continues to shift, we have to start working on the same picture. This session will provide the basic framework for understanding the value-based contracting future faced by FQHCs and other primary care providers, provide real-world examples of how this structure is being developed, and discuss the ways clinical and finance/billing have to work together to achieve success.

Learning Objectives:

Upon completion of this session, participants will be able to:

1. Gain an understanding of the continuum of value-based contracting arrangements.
2. Obtain several examples of how theory is being put into practice.
3. Understand the connection between payment and clinical practice.

Title: 14. Collaborative Approach to Opioid Use Treatment for Agricultural Workers in the San Luis Valley

Time: 3:30 PM – 5:00 PM

Presenter(s): Emelin Martinez, Valley-Wide Health Systems, Inc.

Room: Denver 4

Valley-Wide Health Systems, Inc. (VWHS) is a Federally Qualified Health Center serving medically underserved persons in southern Colorado since 1976, including counseling and support to patients experiencing Substance Use Disorder (SUD). The San Luis Valley is a rural six-county region that is approximately 122 miles long and 74 miles wide, with a total population of 47,104 residents and a high incidence of poverty. Recognizing the higher increase of adjusted death rates from drug poisoning in the San Luis Valley, as compared

THURSDAY, SEPTEMBER, 26

to those in the state of Colorado, VVHS partnered with IT MATTRs Colorado to mitigate effects of the growing crisis, along with other collaborators supporting SUD education, Area Health Education Center, the SHARRP Harm Reduction program, and the LEAD program. This presentation will share the results of these collaborative efforts. Participants will learn how primary care providers can address opioid use disorder, understand the role of behavioral health in identifying and treating patients with Substance Use Disorder, and recognize the importance of a collaborative network, especially in rural communities.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Describe how primary care providers in a rural setting can address opioid use disorder in a rural setting.
2. Identify the role of behavioral health to identify and treat patients with substance use disorder and other disorders within primary care.
3. Identify the importance of collaboration with other agencies to make the biggest impact in the community.

 **Esta sesión se presenta en inglés con interpretación en español. This session is presented in English with interpretation in Spanish.**

Title: 15. Integrating Community Health Workers into Care Teams

Time: 3:30 PM – 5:00 PM
Presenter(s): Esly Reyes and Cristina Leal, MHP Salud
Room: Denver 5-6

With a long history of successfully and effectively addressing health disparities, Community Health Workers (CHWs) can fill the gaps in services that many health care organizations experience in reaching underserved populations. In order to fully appreciate the benefits of integrating CHWs into care teams, all clinic staff must understand the role of CHWs in improving patients' overall health and quality of life. This presentation will provide information on different roles CHWs play on care teams. In addition, it will illustrate different strategies based on real-life case studies used to integrate CHWs in clinical settings. Participants will learn about the following CHW clinical integration strategies: CHWs and Electronic Health Record Data Entry, CHWs Participating in Care Team Daily Huddles, CHWs Utilized in Telehealth, and Impact of Using CHW- Collected Data in Clinical Decision Making. Each strategy will be supported by actual case studies from multiple health entities throughout the nation. This presentation will be accompanied with interactive activities that will support the content delivery and engage participants in discussion. Participants will walk away with a better understanding of how CHWs are integrated into care teams and their valuable contribution to achieving organizational excellence.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Describe CHW roles and responsibilities and use them to define position parameters within care teams.
2. Identify strategies to integrate CHWs into care teams and how they can positively impact the patient's health and well-being.
3. Recognize how CHW Clinical Integration can contribute to achieve program and organizational goals.

FRIDAY, SEPTEMBER, 27

MORNING PLENARY

Policy Update from the National Association of Community Health Centers

Time: 8:00 AM – 8:30 AM

Presented by Joseph D. Gallegos – Senior Vice President for Western Operations, NACHC

Room: Denver Ballroom



Welcoming and Serving All Patients, Including Foreign Born: What Staff Working for Health Centers Serving Agricultural Workers Need to Know

Time: 8:30 AM – 10:00 AM

Presented by Roger Rosenthal, Migrant Legal Action Program

Room: Denver Ballroom

As the population to be served by Health Centers has become more diverse, it is important for health center staff to better understand how to ensure access to and delivery of services to all patients. This session will focus on explaining step-by-step the complex world of law and policies that impacts many foreign-born patients served by health centers. The presenter will review the agencies responsible for various programs, and the policies impacting these patients, including some migratory and seasonal agricultural workers and their families. Time will be spent discussing patient privacy concerns, public vs. private space in a clinic, and the need to bridge the access gap for certain populations. The goal of this session is to provide health center staff with clear and basic information that will allow them to better assist foreign-born patients and their families. This information will be immediately usable in undertaking outreach, intake, and planning health center programs.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Recognize the current status of policies impacting the MSAW patient, including the foreign-born.
2. Identify misunderstandings that can occur and how to protect families from unscrupulous individuals.
3. Explain how to maximize patient access and participation.



© Alan Pogue

Title: 16. The Critical C's – A Program for Effective Health Care Delivery

Time: 10:15 AM – 11:30 AM

Presenter(s): Katie O'Malley, National Center for Farmworker Health, Inc.

Room: Denver 1-2

Most health center staff and providers understand intuitively that communication, customer service and cultural competency are absolutely critical to effective patient care. But what if these "Critical C's" were consistently practiced on a daily basis in the health center? Could such a program also help with staff engagement? In this session, the presenter will provide an overview of the Critical C's program which is a health center transformation initiative designed to propel a health center into high performance in communication, customer service and cultural competency. The program engages all health center employees, from leaders to staff, and includes key management processes such as recruitment, training and development, mission and values clarification and more. In addition to system wide changes in the organization, the program also utilizes three eLearning courses for staff training that will be demonstrated. Participants will have an opportunity to practice skills activities related to the Critical C's that can be implemented in your own organization, designed to build effective communication habits and to help your staff create a respectful culture of customer service.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Identify the Critical C's and how this program can be implemented in your organization.
2. Explain specific strategies to improve overall workplace communications, customer service practices and creating a respectful environment of care.
3. Define how the Critical C's impacts a health center's patient and employee satisfaction results.

Title: 17. Agricultural Worker Health 101: An Introduction to Agricultural Worker Health

Time: 10:15 AM – 11:30 AM

Presenter(s): Esly Reyes, MHP Salud; Deliana Garcia, Migrant Clinicians Network; Gladys Carrillo, National Center for Farmworker Health, Inc.

Room: Denver 3

Understanding the unique characteristics of the agricultural worker population impacts the quality of care provided to this vulnerable population. This workshop offers a comprehensive orientation to the migrant health program in the United States. Whether you are new to the migrant health field or someone that needs a refresher, join us for a look into the fascinating world of the health care program for agricultural workers and their families.

In this workshop, you will learn the history of agricultural migration, the structure of the migrant health program, and the people that make it work. Learn about agricultural workers, their health care needs, and the system of care that works for them.

Acronyms such as DHHS, HRSA, BPHC, ONTASP, FHN, PCMH, etc. will be deciphered, and available resources to make your work easier and better will be provided.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Identify the agricultural worker population and the challenges of agricultural work in the U.S.
2. Understand the history, structure, and requirements of the federal Migrant Health Program, and explain the system of care for agricultural workers.
3. Describe the multitude of resources available to Health Centers nationwide to access training and technical assistance.

Title: 18. Salud Mental: Integrated Mental Health for Migratory and Seasonal Agricultural Workers

Time: 10:15 AM – 11:30 AM

Presenter(s): Kenneth Hummel and Margarita Guerrero, Vecinos Farmworker Health Program

Room: Denver 4

Accessing mental health services is especially challenging for Migratory and Seasonal Agricultural Workers (MSAWs). MSAWs face obstacles to health care including transportation, language, privacy, confidentiality, and the cultural stigma of seeking services. That cultural stigma casts shame, disbelief, and disapproval to those who openly seek mental health services or resources. They also struggle to access services due to their geographical locations. The resources and services of far-Western North Carolina, in particular, are severely limited for non-English speaking clientele, particularly in mental health. How can a clinic dedicated to agricultural worker health overcome so many obstacles to provide such a needed service? Vecinos is a non-profit organization who serves MSAWs with integrated health care through a mobile clinic and a weekly static clinic. With funding from the North Carolina Farmworker Health Program, Vecinos assembled a mental health program with a framework suitable for the needs and particular situations of MSAWs. The program started being incorporated into mobile and static clinics in October 2018. Program planning began with a literature review, a survey of national benchmarking data, and finally a community needs assessment to identify a model and framework. In this session, presenters will discuss the process in establishing an integrated health care model, including building the framework, results of a mental health community needs assessment, recruiting providers, meeting patients where they are both geographically and emotionally, providing culturally sensitive services, and plan for longevity of the program. Presenters will be sharing the effectiveness of mental health services provided in the clinic through data collection efforts using the Multi-dimensional Behavioral Health Screen (MBHS), a new test assessing 9 core dimensional concepts which were validated against the Minnesota Multiphasic Personality Inventory MMPI-2-RF. The results and outcomes will be shared with participants in order to learn program development and implementation techniques for mental health needs of MSAWs.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Describe the method for an integrated health care in a static clinic for MSAWs.
2. Identify mental health education tools and implementation strategies for MSAWs.
3. Describe the results and effectiveness of one approach to offering mental health services to MSAWs.

 **Esta sesión se presenta en inglés con interpretación en español. This session is presented in English with interpretation in Spanish.**

Title: 19. Collecting and Reporting Sexual Orientation/ Gender Identity Data of Agricultural Worker Patients

Time: 10:15 AM – 11:30 AM

Presenter(s): Alex Keuroghlian, National LGBT Health Education Center at The Fenway Institute; Alexis Guild, Farmworker Justice

Room: Denver 5-6

Health centers are mandated to report their patients' sexual orientation and gender identity (SO/GI). However, there are many challenges to collecting this data in agricultural worker communities. The stigma associated with sexual orientation and gender identity persists and patients may be reluctant to share their personal information. Across the country, health centers have developed strategies to promote SO/GI data collection among their agricultural worker patients. The LGBT Health Education Center and Farmworker Justice created a learning collaborative for migrant health centers to share challenges and strategies when collecting SO/GI data. During this workshop, lessons learned from this learning collaborative will be shared and ways to ensure that your health center is a welcoming environment for LGBTQIA patients.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Describe LGBTQIA terms and clinical considerations to ensure a welcoming environment for all patients.
2. Identify methods to actively engage and educate health center staff (administrators, clinicians, and outreach staff) in the collection of SO/GI data among agricultural worker patients.
3. Utilize tools to support the collection of SO/GI data among agricultural workers.

 **Esta sesión se presenta en inglés con interpretación en español. This session is presented in English with interpretation in Spanish.**

Title: 20. Engaging Migratory and Seasonal Agricultural Workers in Health Services and Research

Time: 11:45 AM – 12:30 PM

Presenter(s): Cheryl Holmes, University of Kansas School of Social Welfare

Room: Denver 1-2

The University of Kansas School of Social Welfare and project partners from the local, state and national level joined together to learn more about engaging migratory and

seasonal agricultural workers (MSAWs) in healthcare and healthcare research. With a PCORI-engagement award, the purpose was to increase our understanding of outcomes that are important to MSAWs as they seek healthcare and how to engage them as partners in the research process. A critical aspect of this project was not only working with providers and agencies but also inviting and supporting farmworkers as partners in the work. Throughout the 21 months, a group of MSAWs met with project staff and a community co-lead, with all meetings conducted in Spanish. By involving MSAWs prior to conducting research, their views and experiences informed what information needed to be collected, how and when to do it, and, for this project, helped to start unpacking what the findings might mean. As project lead, Ms. Holmes will share several publicly available project deliverables including a video called Migrant Workers in the U.S.: Harvesting Food, Building Healthy Communities and a research agenda developed in part with survey results from farmworkers, providers and other key stakeholders. The presentation will include time to engage attendees in a discussion of options for using various materials to integrate MSAWs' preferences into healthcare delivery and research along with ideas to bring MSAWs into the research and decision making process as equal partners.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Identify at least two facilitators or motivators reported by migratory and seasonal agricultural workers as they seek and access healthcare.
2. Name a category that migratory and seasonal agricultural workers report as being important for providers to have more information.
3. Recall at least two resources available for identifying priority topics or needs related to health needs of migratory and seasonal agricultural workers.

Title: 21. Assessing, Planning, and Implementing Culturally and Linguistically Appropriate Services at Your Health Center

Time: 11:45 AM – 12:30 PM

Presenter(s): Alicia Gonzales, National Center for Farmworker Health, Inc.

Room: Denver 3

Providing Culturally and Linguistically Appropriate Services (CLAS) Standards are critical for any organization delivering health care services. This presentation will provide health center staff with an overview of the 15 Culturally & Linguistically Appropriate Services Standards (CLAS) initially issued in 2000 and updated in 2013 by the U. S. Department of Health and Human Services, Office of Minority Health. These fifteen standards are intended to improve the quality of services, reduce health disparities, and advance health equity. Any organization that receives funding from the Federal government is required to understand and adhere to these fifteen standards. Ultimately the overall goal is to welcome all individuals with respect and provide the highest quality care services. The presenter will emphasize the importance of developing a strategic initiative in your organization to help accelerate CLAS efforts and participants will learn specific examples of strategies, practical ways to assess efforts, tip sheets and tools to train staff and how to prepare implementation and action plans.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Define CLAS and its importance in health care settings.
2. Identify and explain the 15 CLAS Standards and examples of strategies.
3. Learn how to assess, plan, and implement CLAS strategies in a health center.

FRIDAY, SEPTEMBER, 27

Title: 22. Tele-Dentistry: Reaching Out with Technology
Time: 11:45 AM – 12:30 PM
Presenter(s): Sirene Garcia and Dr. Anthony Mendicino, Finger Lakes Community Health Center
Room: Denver 4

There are technology and infrastructures that allow the healthcare industry to bring dental to consumers in a more robust way. More and more our consumers are introduced to faster and accessible options for healthcare delivery. Yet we have a segment of our population that continue to have barriers to care. This presentation will discuss how a Community & Migrant Health Center program in upstate New York used technology to help support their consumers to get access to dental care and reduce transportation barriers. The difficulties of integrating those services into a primary care setting will be discussed. The audience does not need any prior experience with telehealth to benefit from this workshop.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Identify key elements to a successful telehealth program.
2. Attain knowledge on how to use tele-dentistry to provide access to dental care.
3. Recognize why telehealth is relevant to our success.

 **Esta sesión se presenta en ingles con interpretación en español. This session is presented in English with interpretation in Spanish.**

Title: 23. Using the “Jose Aprende” a Child Pesticide Safety Education Program To Complement the Environmental Protection Agency/Worker Protection Standard Adult Pesticide Safety Education
Time: 11:45 AM – 12:30 PM
Presenter(s): Rogelio Torres and Emma Torres, Campesinos Sin Fronteras
Room: Denver 5-6

Agricultural occupational conditions have greatly improved since the 1960's, however, the ongoing exposure to harmful pesticides, fungicides and other chemicals used in agriculture continues to be a persistent issue for agricultural worker families. Campesinos Sin Fronteras (CSF) has been providing outreach and education to agricultural worker families and residents of the US/Mexico border communities of Arizona and California for more than 20 years. Using the EPA/WPS, Adult Pesticide Safety Education Program, (CSF) Community Health Workers/Promotoras have reached and educated thousands of agricultural workers on heat stress prevention and pesticide safety practices. Most recently, in an effort to serve the entire family in this outreach, the Jose Aprende Pesticide Safety education project was adapted. This session will give an overview of the EPA Worker Protection Standards, share outcomes of the Jose Aprende Pesticide education project, and provide strategies and tools for effective outreach in educating agricultural worker families and their children about pesticide exposure and safety.

Learning Objectives

Upon completion of this session, participants will be able to:

1. Identify the EPA Worker Protection Standard Pesticide Safety Certification requirement for all agricultural workers.
2. Obtain outreach strategies and tools to reach and educate agricultural families and their children on pesticide poison prevention.
3. Attain knowledge about the Jose Aprende pesticide safety curriculum for children.

 **Esta sesión se presenta en ingles con interpretación en español. This session is presented in English with interpretation in Spanish.**

CLOSING PLENARY

Room: Denver Ballroom

LUNCHEON

Ag Worker Access Campaign: Update & Activity

Time: 12:45 PM - 2:00 PM

We'll close out the conference with an update on the Ag Worker Access Campaign and a new call to action for health centers to reinvigorate their commitment to increasing access to quality health care for Agricultural workers and their families.

Don't miss this interactive activity!



KEYNOTE ADDRESS

Defying Gravity

Time: 2:00 PM – 3:00 PM

Presented by Ingrid Johnson, President and CEO, Colorado Center for Nursing Excellence

When did healthcare become a business? It is easy to get weighted down by the complexity of the work we do and the competing priorities between supporting business models and supporting patient care. This interactive presentation will illustrate how we can work together, as a team to support our work and support positive patient outcomes. Using evidence-based practices surrounding complexity science, emotional intelligence, civility, and a growth mindset we can lift the business of healthcare to support the humanity of health provision. Participants will walk through a fun, simple and replicable neuroscience exercise that can be used at any time to improve your mood and create a positive working environment. Together, we can defy gravity!

Learning Objectives

Upon completion of this session, participants will be able to:

1. Identify 3 elements of a growth mindset.
2. List 3 strategies to support civility in the workplace.
3. Create a personal motto for growth.

KEYNOTE SPEAKERS



Roger Rosenthal

Roger is the Executive Director of the Migrant Legal Action Program (MLAP), a national non-profit support and advocacy center located in Washington, D.C. MLAP works with an extensive network of agricultural worker service providers, including migrant health, migrant education, migrant legal services, job training programs, and other groups, on issues regarding the living and working conditions of migrant and seasonal agricultural workers. Roger is an attorney and has worked with MLAP since 1980. Roger serves on a variety of national coalitions and panels in the areas of food and nutrition, Latino and migrant education, Migrant Head Start, child labor, and other areas. He was elected for a two-year term as co-chair of the National Hispanic Education Coalition in January 2007. He has trained extensively around the country on legal and policy issues affecting foreign-born agricultural workers. Roger has trained on the issue of immigration policy at the National Conference for Agricultural Worker Health and all of the stream health forums, including conducting intensives on the issue. These sessions have been extremely well-received because of the presenter's ability to translate complex legal and policy issues into easily understood concepts.



America Bracho

Dr. America Bracho is the Executive Director of Latino Health Access, a center for health promotion and disease prevention located in Santa Ana, California. Dr. Bracho worked as a physician in her native Venezuela for several years, after which she came to the U.S. to obtain a Master's Degree in Public Health at the University of Michigan. Her Public Health specialty is Health Education and Health Behavior. She is recognized at the local, regional and national levels as an expert in the area of Latino health issues, health education, minority women, cultural competency, community organizing, diabetes education, and HIV. She has received several awards for her contributions to the Latino community. Dr. Bracho brings a wealth of knowledge around leadership development and the importance of community engagement. She is also co-author of a recently published book, *Recruiting the Heart, Training the Brain: the Work of Latino Health Access* and will be available for book signing after the presentation. Her dynamic and motivating style will leave you inspired.



Ingrid Johnson

Dr. Ingrid Johnson, DNP, MPP, RN, Coach-CTI, is the President and CEO at the Colorado Center for Nursing Excellence, the state of Colorado's nursing and healthcare workforce center. Her work focuses on building a provider workforce that has direct roots to the community to be served. She collaborates closely with the Colorado Community Health Network in building advocacy programs to support employees of the Federally Qualified Health Centers across Colorado. Growing up in a rural community has created a passion for the provision of care for rural and underserved citizens. Ingrid is a contributing author to the 2018 ANA book, *"Nurses Making Policy; from Bedside to Boardroom"* and has been published in multiple peer reviewed publications on such subjects as "Overcoming Organizational Tribalism", "Complexity Leadership", and "Grow Your Own Provider" models. She is a recipient of the 2019 Colorado Nightingale award for innovation in non-traditional practice and is a trained professional executive coach. Ingrid has a BSN from DePauw University in Greencastle, Indiana, a Master's in Public Policy from the University of Denver, and a Doctorate in Nursing Practice focusing on Leadership and Innovation from Arizona State University.

CONTINUING EDUCATION

CONTINUING EDUCATION

You are encouraged to earn valuable continuing education credits (CEU) from recognized accrediting bodies. The CEU's are free to registered attendees. Follow the steps below to receive credits in your field:

1. Pick up the CEU application form for your discipline at the registration desk.
2. Sign the attendance sheet for each session you attend.
3. Return the yellow copy of the completed application form and overall conference evaluation, to the registration desk before the end of the conference. For those applying for social work CEU's, the Attendance Verification Form must also be completed.
4. Obtain certificate of completion:
 - Nurses – mark all sessions attended on the certificate of completion form and return to the registration desk. Your certificate will be mailed to you.
 - SW, LPC, LMFT, CME – your certificates will be mailed to you.
 - TxCHW – Non-DSHS credit hours will be available for sessions attended. Your certificates will be sent electronically.

Only those registered for the conference are eligible for continuing education credits.

Check the registration desk for the specific number of credits issued for this event by each accrediting organization.

Medical (CME)

This Live activity, Midwest Stream Forum for Agricultural Worker Health, with a beginning date of 9/25/19, has been reviewed and is acceptable for up to 15.00 Elective credit(s) by the American Academy of Family Physicians. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nurses (CNE)

The Migrant Clinicians Network is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation. This activity meets Type I criteria for mandatory continuing education requirements towards re-licensure.

Social Workers, Licensed Professional Counselors, and Licensed Marriage and Family Therapists

This program has been approved for continuing education credits for Social Workers (SW), Licensed Professional Counselors (LPC) and Licensed Marriage and Family Therapists (LMFT) by the Texas Chapter of the National Association of Social Workers.

Texas Certified Community Health Workers

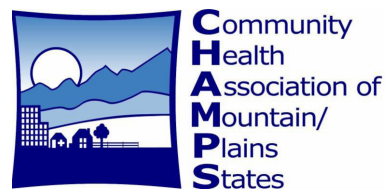
This program is approved for non-certified CEUs for promotor(a)s / community health workers by the Texas Department of State Health Services (DSHS). As per DSHS, one contact hour is 50 minutes of attendance and participation. Requirements for certification include receipt of a certificate of attendance from each session attended.

A special thank you to our sponsors for their support.



**COLORADO
COMMUNITY HEALTH NETWORK
Access for All Colorado**

*Colorado Community Health Network
welcomes you to beautiful Colorado,
a great place to live and work!*



Bureau of Primary Health Care
Office of Quality Improvement and Strategic Partnerships



STREAM FORUM PLANNING COMMITTEE

Special thanks to all Planning Committee Members for their invaluable contributions.

Jennifer Bishop
Program Director
MHP Salud
3102 E. Business 83, Suite G
Weslaco, TX 78596

Keith Bletzer
Visiting Researcher
Arizona State University
School of Human Evolution & Social Change
P.O. Box 872402
Tempe, AZ 85287

Gladys Carrillo
Manager of Health Center Engagement Services
National Center for Farmworker Health
1770 FM 967
Buda, TX 78610

Melissa Copper
Migrant Health Program Assistant
Proteus, Inc.
1221 Center St Suite 16
Des Moines, Iowa 50309

Guadalupe Cuesta
Director
National Migrant & Seasonal Head Start Collaboration
Office
1825 Connecticut Ave., NW
Washington, DC 20009

Patricia Fernandez
Lead Case Manager
Kansas Department of Health and Environment
Kansas Statewide Farmworker Health Program
1000 SW Jackson St, Ste. 340
Topeka, KS 66612

Iris Figueroa
Staff Attorney
Farmworker Justice
1126 16th St. NW, #270
Washington, DC 20036

Otila Garcia
Director of Health Education and Training
Gateway Community Health Center, Inc.
1515 Pappas St.
Laredo, TX 78041

Sirene Garcia
Director of Special Programs
Finger Lakes Community Health
PO Box 423
14 Maiden Lane
Penn Yan, NY 14527

Sylvia Gomez
Stream Forum & Distance Learning Coordinator
National Center for Farmworker Health, Inc.
1770 FM 967
Buda, TX 78610

Patricia Horton
Consulting & Professional Development Coordinator
National Center for Farmworker Health, Inc.
1770 FM 967
Buda, TX 78610

Eduardo Huesca
Occupational Health Clinics for Ontario Workers (OHCOW)
848 Main Street East
Hamilton, Ontario N1H 4E8

Maria Hufnagel
Outreach Coordinator
Community Health Partnership of Illinois
1009 Main St.
Mendota, IL 61341

Diana Lieu
Senior Manager
Technology and Digital Media
Health Outreach Partners
1970 Broadway, Suite 200
Oakland, CA 94612

Olivia Lopez
Adjunct Professor of Social Work
Del Mar College
101 Baldwin Blvd.
Corpus Christi, TX 78404

Theresa Lyons-Clampitt
Training and Technical Assistance Coordinator
Migrant Clinicians Network
P. O. Box 164285
Austin, TX 78716

Cindy Masias
Clinic Manager, LJC
Valley-Wide Health Systems, Inc.
1012 Belmont Avenue
La Junta, CO 81050

Lisa Miller
Ag Worker Access 2020 Campaign Coordinator
National Center for Farmworker Health, Inc.
1770 FM 967
Buda, TX 78610

Antonia Romero
Directory of Farmworker Outreach Services
Valley-Wide Health Systems, Inc.
128 Market St.
Alamosa, CO 81101

Roger Rosenthal
Executive Director
Migrant Legal Action Program
1001 Connecticut Ave. NW, Suite 915
Washington, DC 20036

Deborah Salazar
Migrant Health Director
Salud Family Health Centers
203 S. Rollie Ave.
Fort Lupton, CO 80621

Jessica Sanchez
APRN/Vice President of Quality and Operations
Colorado Community Health Network
600 Grant Street, Suite 800
Denver, CO 80203

Ted Scharf
Research Psychologist
Work Organization & Stress Research
National Institute for Occupational Safety & Health (NIOSH)
U.S. Public Health Service
MS/C-24, 4676 Columbia Parkway
Cincinnati, OH 45226

Rocio Valdez
Director of Communications
Ampla Health
Corporate Office
935 Market Street
Yuba City, CA 95993

Helen Rhea Vernier
Programs Coordinator, Population Health
Community Health Association of the Mountain/Plains
States (CHAMPS)
600 Grant Street, #800
Denver, CO 80203

Karen Watt
Owner
Watt Farms Country Market
3121 Oak Orchard Rd
Albion, NY 14411

Amanda Wickman
Program Manager
Injury Prevention and Education
SW Ag Center at University of Texas Health Science Center
11937 U.S. Hwy. 271
Tyler, TX 75708

Lieah Wilder
Outreach Program Manager
Family Health/La Clinica
400 S. Townline Rd.
Wautoma, WI 54982

EXHIBITORS

Natalie Blum
American Association of Diabetes Educators
(AADE)
Chicago, IL 60606
nblum@aadenet.org

Gladys Carrillo
National Center for Farmworker Health, Inc.
Buda, TX 78610
carrillo@ncfh.org

Susan Gabbard
Tyrone Coronado
JBS International
National Agricultural Workers Survey
Burlingame, CA 94010
sgabbard@jbsinternational.com

Herb Gibson
Occupational Safety and Health
Administration (OSHA)
Denver, CO 80204
gibson.herb@dol.gov

Alexis Guild
Farmworker Justice
Washington, DC 20036
aguild@farmworkerjustice.org

Shelly Halper
National Institute for Medical Assistant
Advancement (NIMAA)
Denver, CO 80204
shelly.halper@nimaa.org

Sarah Prager
National Center for Farmworker Health, Inc.
Buda, TX 78610
prager@ncfh.org

Whitney Pennington
High Plains Intermountain Center for
Agricultural Health and Safety (HICAHS)
Fort Collins, CO 80523
whitney.pennington@colostate.edu

Lourdes Rangel-Ochoa
Gateway Community Health Center
Laredo, TX 78041
elvia.gateway@tachc.org

Esly Reyes
MHP Salud
Weslaco, TX 78596
ereyes@mhpsalud.org

Helen Rhea Vernier
Community Health Association of
Mountain/Plains States (CHAMPS)
Denver, CO 80203
helen@championline.org

Kristina Wharton
Kristen Stoimenoff
Health Outreach Partners
Oakland, CA 94612
kristen@outreach-partners.org

This program is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$1,583,856 with 18 percentage financed with nongovernmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS or the U.S. Government.

Join Us at Next Year's
30th Annual Midwest Stream Forum for Agricultural Worker Health
September 14 - 16, 2020 | Austin, TX | Sheraton Austin Hotel at the Capitol

