We are proud to be your health care home. As part of the Health Care Team, we want you to know that our goal is to provide you with quality health care services.

What does it mean when we say Quality Health Care?

Quality health care is service that provides you the best treatment for your condition, keeps you healthy, prevents disease and is provided when you need it.

How do we know we are providing Quality Health Care?

We collect and keep track of specific information that tells us about your status and how well we are doing our job as your health care provider.

We track treatment of some diseases like:

- Asthma & Heart Disease

We track treatment of preventative services like:

- The number of children vaccinated before their 3rd birthday
- Checking your weight and giving you advice on how to stay healthy

We track treatment of health outcomes like:

- Diabetes tests results, high blood pressure levels, and birth weight that is below normal
How do we use your information?
Everytime you come back to see us, we will check this information again. We can then compare it from one visit to another, and see if you are getting better and if the health care services we provide you are helping you with your overall health.

Your health care team will help you understand your health condition and work with you to get better and stay healthy.

How can you help us provide quality healthcare?
As a patient, you can also do your part to improve your health by…
- coming for your regular checkups and other appointments
- getting your lab and screening tests done
- getting vaccinated
- following your treatment plans, like taking your medicines, going to a specialist or counselor
- making changes to your life style habits when needed, such as eating healthy and exercising
- keeping track of your tests, labs, medications
- reporting your progress or problems to your provider
- reading and following the instructions that your health care provider may give you related to your health problem

Be a part of the TEAM!
Be ACTIVE in your healthcare!
Work with your health care team to achieve your health care goals. Let them know what is working or what may need to be changed. Ask questions and be informed. The more you know about your health, the more you will be able to track your progress and remain healthy for yourself and your family for a long time.