Ag Workers Access 2020 Campaign: Taking an Active Role

Gateway Community Health Center, Inc.
Gateway Community Health Center, Inc. is funded by the U.S. Department of Health and Human Services. The center serves all residents in the Texas counties of Webb, Zapata, and Jim Hogg.

The center provides affordable and quality primary healthcare.
Began operations in 1963 as one of the first Migrant Health Programs in the nation. Gateway established itself as a 501 (c) (3) non-profit corporation in 1989.

Center offers a wide array of medical, dental and behavioral health services.

26,890 Unduplicated patients were registered and 107,909 visits were generated in 2018.

96% Hispanic

67% of the patients were at or below the 200% federal poverty level

42% uninsured
History 1969 Laredo, Webb County, Texas

MIGRANT FAMILY STATISTICAL DATA
1969.

Number of Migrant Families: 1697
Number of Migrants (workers and dependents): 9993
Number of Migrant workers (Up North): 4337
Number of Migrants Employed (In Laredo): 916 Head-of-Household
Number of Migrants Unemployed (In Laredo): 781 Head-of-Household
Number of Migrant children in school: 3640

AGE GROUPS

<table>
<thead>
<tr>
<th>MALE</th>
<th>FEMALE</th>
<th>TOTALS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1 year</td>
<td>113</td>
<td>138</td>
</tr>
<tr>
<td>1-4 years</td>
<td>509</td>
<td>446</td>
</tr>
<tr>
<td>5-14 years</td>
<td>1547</td>
<td>1580</td>
</tr>
<tr>
<td>15-44 years</td>
<td>2056</td>
<td>1972</td>
</tr>
<tr>
<td>45-64 years</td>
<td>759</td>
<td>632</td>
</tr>
<tr>
<td>65 and older</td>
<td>183</td>
<td>58</td>
</tr>
</tbody>
</table>
Agricultural Workers or Dependents

Registered Patients with a Qualified Visit
Action Plan

Strategies

- Evaluation
- Assessment
- Outreach/Education
- Coalition/Network
- Policies/Procedures
- Staff Development

Policies/Procedures
Coalition/Network
Outreach/Education
Assessment
Evaluation
Gateway Community Health Center, Inc.
Date: 04/04/19 - 04/04/20

<table>
<thead>
<tr>
<th>Improvement Goals (as reported in the UDS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016: 114</td>
</tr>
<tr>
<td>2017: 114</td>
</tr>
<tr>
<td>2018: 117 [Health Center reported]</td>
</tr>
</tbody>
</table>

Overarching goal: To increase access to care for agricultural workers in our Health Center service area by 85% each year.

MH Program Action Planning Summary 2019-2020

<table>
<thead>
<tr>
<th>Focus Area:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gateway Community Health Center, Inc.</td>
</tr>
<tr>
<td>Service Area – Webb, Zapata and Jim Hogg Counties</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Outcome:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Increase by 35% of baseline (117) the number of Ag workers served</td>
</tr>
</tbody>
</table>

List 5-10 major strategies/activities you will implement to accomplish this goal:

<table>
<thead>
<tr>
<th>#</th>
<th>What</th>
<th>Who</th>
<th>When</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Ongoing training: Staff members, administrators, and board members</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Assessment (mapping): Webb, Zapata and Jim Hogg Counties</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Developing of Policies &amp; Procedures</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>Establishing of a Coalition/network: CBOs, School Districts, Faith Based Organizations, Head Starts</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>Outreach and Education: Center and community</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6.</td>
<td>Strategies outcome and evaluation</td>
<td></td>
<td></td>
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<tr>
<td>7.</td>
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<td>8.</td>
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<tr>
<td>9.</td>
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<tr>
<td>10.</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>
Staff Development

- Administrators
- Board Members
- Staff
### Gateway Community Health Center, Inc.
#### 2019 Staff Development Plan

**Staff Training Monthly Sessions**

<table>
<thead>
<tr>
<th>Meeting Dates</th>
<th>Subject</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 24, 2019</td>
<td><strong>Customer Service Training</strong></td>
</tr>
<tr>
<td>January 31, 2019</td>
<td>a. Clinic General Services and Operations</td>
</tr>
<tr>
<td></td>
<td>b. Fundamentals of Patient Communication/Patient Satisfaction</td>
</tr>
<tr>
<td></td>
<td>c. Attitude, Skills and Problem Solving Techniques</td>
</tr>
<tr>
<td>February 4, 2019</td>
<td><strong>Customer Service Training</strong></td>
</tr>
<tr>
<td>February 6, 2019</td>
<td>a. Clinic General Services and Operations</td>
</tr>
<tr>
<td>February 7, 2019</td>
<td>b. Fundamentals of Patient Communication/Patient Satisfaction</td>
</tr>
<tr>
<td>February 19, 2019</td>
<td>c. Attitude, Skills and Problem Solving Techniques</td>
</tr>
<tr>
<td>February 27, 2019</td>
<td><strong>Customer Service Training</strong></td>
</tr>
<tr>
<td>March 1, 2019</td>
<td>a. Clinic General Services and Operations</td>
</tr>
<tr>
<td>March 5, 2019</td>
<td>b. Fundamentals of Patient Communication/Patient Satisfaction</td>
</tr>
<tr>
<td>March 7, 2019</td>
<td>c. Attitude, Skills and Problem Solving Techniques</td>
</tr>
<tr>
<td>March 15, 2019</td>
<td><strong>Customer Service Training</strong></td>
</tr>
<tr>
<td>April 15, 2019</td>
<td>a. Clinic General Services and Operations</td>
</tr>
<tr>
<td></td>
<td>b. Fundamentals of Patient Communication/Patient Satisfaction</td>
</tr>
<tr>
<td></td>
<td>c. Attitude, Skills and Problem Solving Techniques</td>
</tr>
<tr>
<td>May 6, 2019</td>
<td><strong>Electronic Health Record Documentation Training</strong></td>
</tr>
<tr>
<td></td>
<td>a. Electronic Health Record Review</td>
</tr>
<tr>
<td></td>
<td>b. Health Education Department patient identification and documentation</td>
</tr>
<tr>
<td>June 10, 2019</td>
<td><strong>Agriculture Workers: Strategies and Tools for Effective Identification and Verification of Special Population Status</strong></td>
</tr>
<tr>
<td></td>
<td>a. Increasing access to care for agriculture workers</td>
</tr>
<tr>
<td></td>
<td>b. Effective identification and verification of special population</td>
</tr>
</tbody>
</table>

#### July 2019
- **Customer Service Training New Hires**
  - a. Clinic General Services and Operations
  - b. Fundamentals of Patient Communication/Patient Satisfaction
  - c. Attitude, Skills and Problem Solving Techniques

#### August 6, 2019
- **Safety and Ergonomics Training**
  - a. Safety and Security Management Plan
  - b. Hazardous materials and waste plan
  - c. Fire Safety Plan
  - d. Ergonomics: "Why is ergonomics important"
  - e. Emergency codes review

#### September 2019
- **Agriculture Workers: Strategies and Tools for Effective Identification and Verification of Special Population Status**
  - a. Increasing access to care for agriculture workers
  - b. Effective identification and verification of special population
  - c. Distinguish between migratory and seasonal worker status
  - d. Describe the relationship between verification of special population, Uniform Data System reports and health center funding.

#### October 2019

#### November 2019

#### December 2019
Policies and Procedures

GATEWAY COMMUNITY HEALTH CENTER, INC.

Registration and Eligibility Department
Policy and Procedures

Approved: June 25, 2019

Lauro A. Garcia
Board Chairperson

Gerardo Sanchez
Board Secretary

Elmo Lopez, Jr.
Chief Executive Officer

Oscar J. Buitron
Chief Operating Officer

GATEWAY COMMUNITY HEALTH CENTER, INC.
REGISTRATION FORM

Gateway Community Health Center, Inc. is a federally qualified community health center that is required to obtain certain information in order for clients to qualify for the Sliding Fee Discount Program. This information will assist us in determining the level of discount you and your family may receive. The Sliding Fee Discount Program is designed to help individuals and families to receive services for a fee that is adjusted based on their income and family size and no other factor. The registration process is done yearly or when there is a change to household information regarding income, family size, and/or insurance coverage.

Applicants 18 and over will need to provide a Current Photo ID as Proof of Identity.

<table>
<thead>
<tr>
<th>APPLICANT INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Name</td>
</tr>
<tr>
<td>Date Of Birth (M/D/Y)</td>
</tr>
<tr>
<td>Home Address</td>
</tr>
<tr>
<td>City</td>
</tr>
<tr>
<td>Home Telephone Number</td>
</tr>
<tr>
<td>Marital Status: □ Single □ Married □ Partner □ Divorced □ Separated □ Widowed □ Child</td>
</tr>
<tr>
<td>Race: □ Caucasian (White) □ Black/African American □ Asian □ Other Pacific Islander □ American Indian/Alaska Native □ Native Hawaiian □ More Than One Race □ Unreported/Refused To Report Race</td>
</tr>
<tr>
<td>Ethnicity: □ Hispanic/Latino □ Not Hispanic or Latino □ Non-Hispanic/Latino □ Unreported/Refused To Report Ethnicity</td>
</tr>
<tr>
<td>Gender Identity: □ Male □ Female □ Transgender Male/Female-To-Male □ Transgender Female/Male-To-Female □ Declined □ Other</td>
</tr>
<tr>
<td>Sexual Orientation: □ Straight □ Gay □ Lesbian □ Bisexual □ Other □ Unknown □ Declined</td>
</tr>
<tr>
<td>Employment Status: □ Employed □ Unemployed □ Disabled □ Retired □ Student</td>
</tr>
</tbody>
</table>

Please answer the following questions:

1. In the last 2 years, have you or any one in your family, worked in any type of agriculture (farm work) like: planting, picking, preparing the soil, packing house, driving a truck for any type of farm work, worked with animals like cows, chickens, etc.
   □ Yes □ No

2. In the last 2 years, have you or any one in your family established a temporary home in order to work in any type of agriculture (farm work)?
   □ Yes □ No

3. Are you currently living with a friend or family, in your car, in a shelter, in a hotel or on the streets?
   □ Yes □ No

4. Are you a U.S. Veteran?
   □ Yes □ No

5. Are you living in Public Housing?
   □ Yes □ No

6. In the last 12 months, we (1) worried whether our food would run out before we (1) got money to buy more.
   □ Often true □ Sometimes true □ Never true

7. In the last 12 months, the food that we (1) bought just did not last and we (1) did not have money to get more.
   □ Often true □ Sometimes true □ Never true

Insurance Information

<table>
<thead>
<tr>
<th>Private Insurance: □ Yes □ No</th>
<th>Insurance Company:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Member ID:</td>
<td></td>
</tr>
<tr>
<td>Group #:</td>
<td></td>
</tr>
<tr>
<td>Subscriber Name</td>
<td>Date of Birth</td>
</tr>
<tr>
<td>Medicare: □ Yes □ No</td>
<td>Medicaid: □ Yes □ No</td>
</tr>
</tbody>
</table>
Coalition/Network

Coalition/Network

Thursday, August 15, 2019
8:30 a.m.
City of Laredo Health Department
Auditorium

Meeting Agenda

I. Welcomes/Reflection
II. Approval of Agenda – August 15, 2019
III. Approval of Minutes – July 18, 2019
IV. Special Presentation:
   City of Laredo Health Department – Maternal Health and Perinatal Trends
   Christina D. Duarte
   Gateway Community Health Center – Identification of Migrant Workers and Their Families
   Yvonne Pacheco & Ottila Garcia
V. Laredo Health Coalition Reports
VI. Health Awareness Month:
   AUGUST: National Breastfeeding Month, National Children’s Eye Health and Safety Month, National Health Center Week (Aug. 4 – 10)
   SEPTEMBER: Fruit & Veggie – More Matters Month, Healthy Aging Month, National Food Safety Education Month, National Childhood Obesity Awareness Month, National Suicide Prevention Week (Sept. 8 - 14), National Ovarian & Prostate Cancer Awareness Month, World Alzheimer’s Month
VII. Other Business/Announcements
VIII. Next Meeting Date – September 19, 2019
IX. Adjournment

Mission
To collaborate together to improve health for the community residents
INCREASING ACCESS TO HEALTHCARE FOR AGRICULTURE WORKERS

The term “agriculture” means farming in all its branches, including horticulture, aquaculture, animal husbandry, and packing and delivery to a location for sale or processing.

Which agriculture workers are covered under the Public Health Service Act?

**Migratory Agricultural Worker**
Principal employment is in agriculture and has been employed within the last 24 months. Establishes a temporary home for the purpose of such employment.

**Seasonal Agricultural Worker**
Principal employment is in agriculture on a seasonal basis, has been employed within the last 24 months and is not a migratory worker.

**Aged & Disabled Agricultural Worker**
Individual who has previously been a migratory agricultural worker but who no longer meets the requirements because of age or disability.
Assessment
Assessment
Outcomes

- **Staff Development**: 68 Employees and 14 Board Members
- **Policies/Procedures**: June 25, 2019 Amended Registration Form was approved by Board of Directors
- **Coalition/Network**: Support from: Gateway’s Community Coalition & Laredo Health Coalition members
- **Outreach/Education**: Eleven Community Presentation were Conducted and 283 Individuals were Reached.
- **Assessment**: One Assessment was Conducted in North Webb County
- **Evaluation**: Five Month Period Project Development and Implementation.
New Beginnings

Integrated Behavioral Health Services (IBHS)

Start Date: September 1, 2019

Project Objectives:

(1) GCHC will add 2.0 fulltime equivalent (FTE) health educator positions and a 0.5 FTE licensed professional counselor (LPC) for integrated behavioral health services for the prevention of substance use disorder (SUD), opioid use disorders (OUD), and mental health conditions (MH).

(2) GCHC will support training and accredited education in SUD, OUD, and MH to 100 medical and behavioral health providers, 80 community health workers (CHW), and 320 service area participants and registered patients.

(3) GCHC will provide access to SUD, OUD, and MH integrated behavioral health services to a total of 1,775 service area residents, patients, and seasonal/migrant agricultural workers.
Challenges

Migrants or Immigrants?

Laredo Morning Times
MONDAY JUNE 3, 2019
CITY OF LAREDO

Funding down for migrant education

LISD, UISD migrant education programs having to adjust after diminished federal funds

By Lisa Drehner
SAM M. NOONAN TIMES

Diminishing federal funds for Texas districts’ migrant education programs have affected both LISD and UISD, limiting the scope of their services.

The amount Congress appropriates for the U.S. Department of Education’s migrant education program is stable at $374,751,000, but funds appropriated to Texas have been decreasing, said an agency spokesperson in an email to LMT.

The Texas Education Agency notified school districts in April about restricted funds for the program in response to less families enrolling. These families migrate within the U.S. or from elsewhere for work, and the program helps their children transition into public school and overcome social, cultural and language barriers.

When state agencies apply for federal grants, they can include several initiatives, such as family literacy training, intervention for at-risk youth and English language acquisition.

Awards were made based on the funding formula in the Elementary and Secondary Education Act of 1965, which was reauthorized by the Every Student Succeeds Act passed in 2015. It thus created a new formula.

Under the Elementary and Secondary Education Act of 1965, state awards were based on 2000-01 child counts. Starting with fiscal year 2017’s awards, the awards under the new act are based on the average number of eligible migratory children ages 3-21 residing in that state in the preceding three years. It is also based on the number of those eligible migratory children who received program services in the summer and or intersession programs by the state the previous year.

“Because TEA reported significant decreases in the number of eligible migratory children identified and the number of migratory children served in summer/intercession periods since 2001, funding continues on Asa...
Challenges

Students qualify for the program if a family member works or actively seeks employment within the past three years in these fields:
- Agriculture
- Crops
- Dairying or Dairy Farming
- Fishing/Fish Farms
- Livestock Production
- Cultivating or Harvesting of Trees
- Poultry Production and Processing
- Initial Processing (canning)

Texas enrolls about 31,000 migrant students and is the country’s fourth-largest migrant program. It is also home to the country’s largest interstate migrant student population, according to the TEA.

UISD received $304,686 in state funds for its migrant program for 2018-19. Next year, it expects to receive about $150,813.

In 2017-18, LISD had about 78 migrant students enrolled as of October 2017. For 2018-19, LISD had 56 students as of October 2018.
Otila Garcia,  
Director of Health Education and Training  
otilag.gateway@tachc.org

Lourdes Rangel-Ochoa,  
Director of Grants and Program Development  
lulur.gateway@tachc.org