PROCEDURE: Safety of Community Workers During	NUMBER: 1.4
Emergencies and Road Blocks	

1. Car Maintenance

a. Be mindful of car maintenance requirements in your area; for example, working taillights, etc.

2. Road Rules

a. Follow all road rules such as speed limits, seatbelts, etc.

3. Road Blocks

If you encounter an emergency on the road or road blocks with physical or human barriers (i.e. law enforcement units) be sure to:

- a. Inform your supervisor and your "In-Case-of Emergency" contact. Ask one of them to remain on the line.
- b. Keep your phone speaker on and leave your phone by your side.

4. Stop by Law Enforcement

If a law enforcement officer (i.e. Highway or Border Patrol, sheriff, local police, etc.) stops you, remember to:

- a. Signal your intention to pull over as soon as you see headlights flashing. Do so in a safe and well-lit area and **keep the engine running**, but put your vehicle in "park."
- b. Once you pull over, call your supervisor or your "In-Case-of Emergency" contact to let them know what is happening. Ask your contact to remain on the line. Place your phone in speaker mode and on the passenger seat. Remain in your vehicle--do not get out of the vehicle unless you are instructed to do so.
- c. Turn on your interior lights and partially roll down the driver's side vehicle window.
- d. Place your hands on top of the steering wheel so the officer can see them.
- e. Notify any passengers to keep calm and to avoid any sudden movement that the officer may perceive as a threat.
- f. Beprepared for the officer to ask for your license, vehicle registration and proof of insurance.
- g. Make a mental or written note of the officer's name and badge number and, if possible, the patrol car number.
- h. Note what uniform or clothing the officer is wearing and ask the officer(s) what agency they are with.

5. Knowing Your Rights

- a. When asked, politely and honestly provide your name, date of birth and address. That is all the information that the police need. Do not volunteer any more information.
- b. If the law enforcement officer insists on questioning you, politely ask, "Am I free to go?"
- c. Remember that you can exercise your right to remain silent by telling the officer "lam going to remain silent."
- d. If the officer asks about your migratory status, you have the right to remain silent and reply, "I am going to remain silent" and ask, "Am I free to go?"

- e. If the law enforcement officer asks you about the migratory status of your passengers, you can honestly say, "I don't know" or you can exercise your right to remain silent by replying, "I am going to remain silent" and asking, "Am I free to go?"
- f. If the officer asks you to step out of the vehicle, do so slowly. Politely tell the officer, "Ido not consent to a search" and ask, "Am I free to go?"
- g. If the officer initiates a search of your belongings you can say "Idonot consent to the search"
- h. If the officer arrests you, do not resist.
- i. Officers are authorized by law to conduct a person & vehicle search only after a person is arrested--unless they suspect that you are armed.

6. Knowing your Passenger's Rights

- **a.** Passengers have the same rights that you do. They have the right to remain silent by telling the officer, "I am going to remain silent."
- **b.** If the officer asks your passengers about their migratory status, **they** have the right to remain silent and reply, **"I am going to remain silent."**
- c. If the officer asks them to step out of the vehicle, they need to do it slowly and politely and notify the officer that they are not consenting to a search by saying, "Idonot consent to a search."
- d. If the officer initiates a search of the passengers' belongings, the passengers can say "we do not consent to the search"
- e. If they are arrested, they should not resist.

7. If your patients are arrested

- a. Do not intervene.
- b. When you are allowed to leave, let your contact know that you are safe and tell them what happened.
- c. Notify your supervisor of what happened.
- d. As soon as you can, write out what you remember about the incident.
- e. Complete an Incident Report as soon as you return to the Health Center. It is important to do this within the first 24 hours after the incident.
- f. In the event that patients were arrested, strategize with the team and discuss how to notify the patients' families.

8. Be sure to follow other pertinent procedures:

- a. Safety of Community Workers.
- b. Safety of Community Workers at Home Visits.
- c. Safety of Community Workers While Transporting Patients.

Approval Date	
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Revision Date_____